Human Relations Commission (HRC) Update and Wordly Evaluation

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July 30, 2024

Background

- Jan 12, 2021: Study issue sponsored by Councilmember Alysa Cisneros on creating HRC

- March 2022: Established HRC

- Recruitment: Spanish-speaking English Language Learner (ELL) Commissioner appointed in Spring 2023

- Solution: Contracted with Wordly for AI translation services

- First Meeting: July 2023

HRC Work Plan 2023

Training

- ◆ Goal: Empower commissioners with knowledge in belonging, allyship, and intergroup dialogue

- ◆ Intergroup Dialogue (IGD):

Stage 1: Group Beginnings

Stage 2: Learning About Commonalities & Differences

Stage 3: Working With Controversial Issues and Intergroup Conflict

Stage 4: Envisioning Change & Taking Action

HRC Activities 2023

HRC Work Plan 2024

- Defining Focus: Immigrant experience, multi-heritage experience, addressing othering and bullying

- Staff is coordinating these HRC-sponsored events. Additional staff resources and funding if more activities are planned.

- Community Needs Assessment: HRC involvement in reviewing findings & recommendations

LGBTQ+

Listening Forum

Sunnyvale Public Library Program Room
665 W Olive Ave, Sunnyvale, CA 94086

Wednesday
Sep 4, 2024
6:00 p.m. to 8:00 p.m.

FREE FOOD & DRINKS

RSVP at
tinyurl.com/sunnyvaleLGBTQ

Sunnyvale

LGBTQ Office of LGBTQ Affairs

The Immigrant Experience Through Storytelling Circles

Saturday, September 29, 2024 – 2 pm to 4 pm

Location: Sunnyvale Community Center Ballroom

The Sunnyvale Human Relations Commission believes in the power of stories and invites you to celebrate the richness and contributions of our immigrant communities this September through our Storytelling Circles. Come and Join Us!

| Did you know that over 50% of residents of Sunnyvale are immigrants? | Share Your Story, Hear Others' Experiences, and Connect on a Deeper Level. | Together, Let's Celebrate the Vibrant Contributions of Immigrants to Sunnyvale. | Discover the Rich Tapestry of Cultures That Enrich Our Community! |

Sunnyvale

Scan the QR code too learn more about Sunnyvale Equity, Access and Inclusion.

Allyship Training by:

Service Never Sleeps
Tireless Action Toward Social Justice

Sept. 25-26 1 p.m.-4:30 p.m.

October 6 – 2 pm to 4 pm

Wordly Pilot Evaluation

- Wordly Pilot Evaluation

- Benefits: Real-time translation in 50+ languages, improved meeting flow, enhanced understanding

- Usage:
  - Cost: $15,000 for 100 hours (budgeted)
  - Total Usage: 67.85 hours ($7,633)
  - HRC Usage: 28.33 hours ($3,187)

- **Additional Considerations:**
  - Staff training and time to manage Wordly effectively

Live AI Translation & Captions
Dozens of Languages

|		
Arabic	Gujarati	Russian
Bengali	Hebrew	Serbian
Cantonese	Hindi	Slovak
Chinese	Hungarian	Spanish
Croatian	Indonesian	Swahili
Czech	Irish	Swedish
Danish	Italian	Tagalog
Dutch	Japanese	Tamil
English	Korean	Thai
Estonian	Malay	Turkish
Finnish	Persian	Ukrainian
French	Polish	Urdu
German	Portuguese	Vietnamese
Greek	Romanian	Welsh

Wordly.ai

Wordly

Survey Summary

- Respondents: Commissioners and meeting attendees

- Feedback:
  - Positive: Real-time access, improved understanding, accessibility
  - Challenges: Glitches, inaccuracies, technical issues
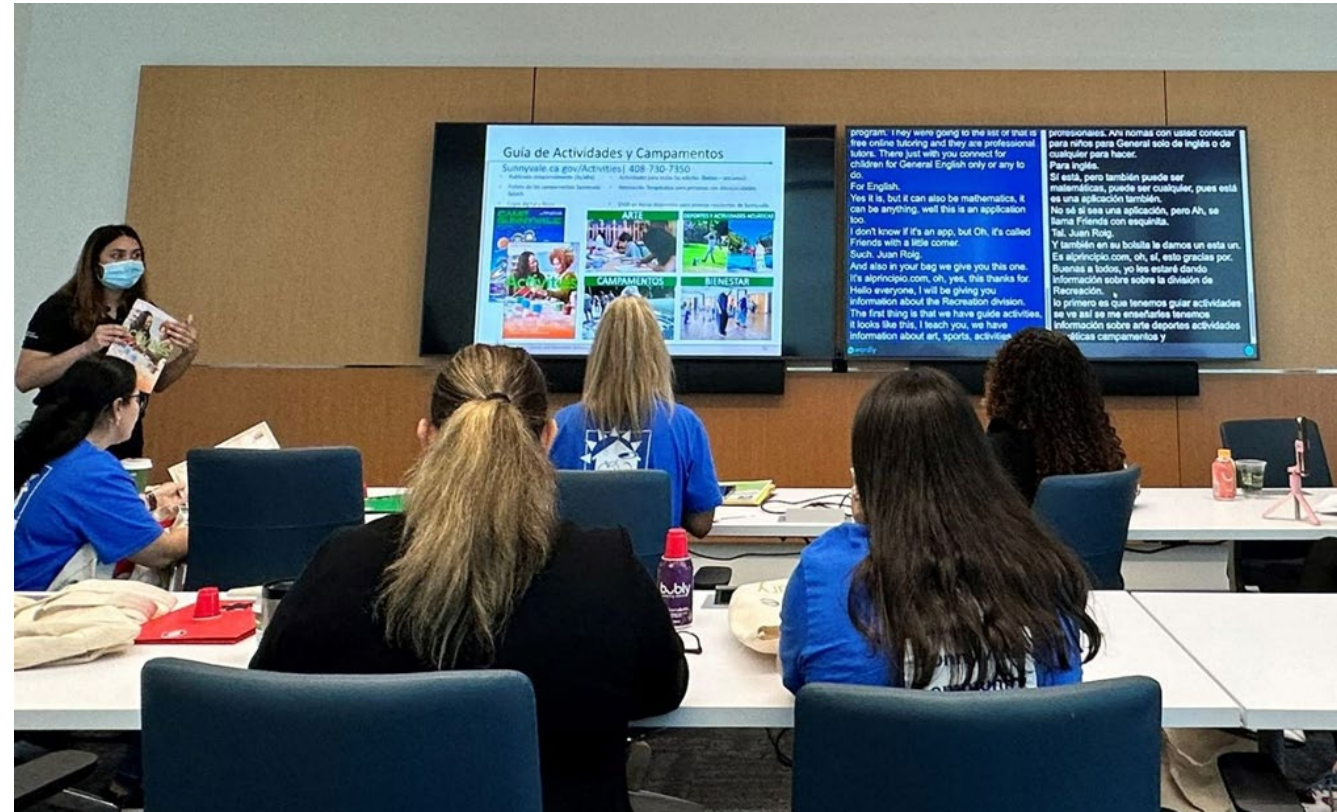
Enhancement Strategy

- Address technical issues with Wordly

- Enhance translation accuracy

- Create a feedback loop

- Explore supplementary tools, including human translators for comparison

- Continue to train City staff on its use; expand use as we refine functionality and as staff capacity permits.