

Strategic Framework Workplan:

Governance - A responsive, transparent and efficient city government

Key Objectives:

- Build more data transparency (e.g., strides towards dashboard, communicating progress)
- Find ways to streamline work to prioritize existing core services with the increase in service requests
- Simplify processes (e.g., community event process)
- Keep City Technology systems up to date (e.g., NeoGov, Financial, Recreation registration software)
- Improve internal communications and employee engagement

Ref.	Study Issue	Action Item	Progress / Completion Milestones	Lead(s)	Collaborator(s)	Estimated Start Date	Original Estimated Completion Date	Updated Completion Date (as applicable)	Reason for Variance in Timeline (as applicable)	Connected to Plan
1		Replace Knack reporting tool with improved work plan reporting tool and/or dashboard tool(s)	Number of data sets shared in dashboards	ITD	All	Jul-25	Jan-26			
2		Streamline special events permitting process	- Implement changes to process per council direction; e.g., revise Community Events Neighborhood Grants Program (CENGP) per council direction - Add staff resources; Review Deposit levels	LRS	DPW, DPS, ESD, OCM, CDD, HRD	Apr-24	Dec-25			
3		Upgrade/replace Work Order Management System	Work Order System integrated with Constituent Relationship Management system	ITD	DPW, ESD, FIN	Mar-25	Sep-27			
4	DPS 24-02	Evaluate Municipal Code Section 10.16.120 (Use of Streets or Public Parking Facilities for Storage of Vehicles Prohibited) and Modernize Parking Requirements and Restrictions	Report to Council (Ordinance)	DPS	DPW, OCA	Sep-24	Jun-25	Dec-25	The first Request for Quotations was released and no proposals were received. The Request for Proposal (RFP) was released a second time, currently in the RFP process. The study will commence once a successful proposal is approved.	
5		Update Recreation Registration Software	Implement a streamlined event management system with a focus on easier registration	ITD	LRS	Mar-25	Dec-25	Dec-26	Originally, the timeline had software implementation occurring after Summer 2025. The new timeline now makes it closer to after Summer 2026.	
6		Amend Municipal Code and purchasing policy to provide greater purchasing flexibility	- Adopt changes - Implement changes and train - Receive feedback	FIN	ITD, HR-Risk, OCA, OCM	Apr-25	Jun-26			
7		Increase electronic payments (approximately 30,000/year)	Reduce number of paper checks issued by 40% over 2 years	FIN	ITD	Apr-25	Apr-27			
8		Improve visual data presentation, to the public, by implementing and improving Geographic Information Systems (GIS) data maintenance practices	(Pending budget appropriation) Number of GIS integrations supported	ITD	CDD, DPW, ESD, DPS, OCM	Jul-25	Jun-30			
9		Make the Annual Adopted Budget Document readable and accessible, including a potential digital budget book	Incremental improvement with each budget	FIN	OCM, ITD	Apr-25	Jun-27			

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10		Improve liability claims administration and management	Conduct solicitation for new liability claims administrator (Third Party Administrator)	HRD	ITD	Apr-25	Dec-25			
11		Automate Inventory Management to automatically re-order inventory when needed	Time spent in annual inventory	FIN	ITD	Sep-25	May-26			
12		Utilize analytical data to reduce number and type of frequent workers' compensation injuries	Track number of Workers' Compensation injuries year-over-year vs. FY24-25 baseline data	HRD	DPS, DPW, ESD	Jul-25	Jun-27			
13		Conduct a City employee engagement survey and relevant follow-up	- Conduct employee engagement survey - Identify and implement follow-up actions	HRD	All	Apr-25	Dec-25			
14		Implement new performance management tools to track employee performance	- Solicit input - Update evaluation template - Solicit feedback on changes - Identify continuous improvements	HRD	All	Jul-25	Jul-25	Jul-26		
15		Update and Improve Overhead Cost Recovery	- Develop CalTrans Indirect Cost Allocation Plan (ICAP) - Develop and update ICAP	FIN	DPW	Apr-25	May-26			
16		Explore options for additional revenues to support critical infrastructure and services	Obtain direction from Council on what to pursue	FIN	All	May-25	Jul-25			
17		Issue bonds for SMaRT Station equipment replacement project	Obtain bond proceeds to support project	FIN	ESD, OCA	Apr-25	Sep-25			
18		Evaluate Refunding 2017 Water and Wastewater Revenue Bonds	Refund bonds if economically feasible to obtain savings	FIN	ESD, OCA	Dec-26	Dec-27			
19		Comply with DOJ ADA requirements to ensure City's website meets new requirements by April 2026.	- Select consultant - Contract & Scope of Work - Implementation & staff training	OCM	ITD, OCA	Jun-25	Apr-26			
20		Deliver Annual Comprehensive Financial Report (ACFR) with the goal of obtaining an unmodified opinion from external auditor	- 2025 ACFR - 2026 ACFR	FIN	OCM	Junly 2025	Jun-27			
21		Develop self-serve options for utility customers	Expand webforms for utility billing customer service	FIN	ITD	Jun-25	Jun-26			
22		Automate development of the Annual Comprehensive Financial Report (ACFR) document	Implement solution to automate compilation of the document and save significant staff time	FIN	ITD, OCM	Jan-26	Jul-26			
23		Annual Report (Fiscal Year End Report)	Compile report using data from various sources	OCM	All	Jun-25	Nov-25			
24	OCM 24-02	Evaluate the City of Sunnyvale Study Issues Process	- Council Study Session - Council approval of revised policy	OCM	All	Apr-25	Sep-25	Nov-25	Workplan established with selected consultant	

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25		Replace Computer Aided Dispatch (CAD) System	Go live of new CAD system	ITD	DPS	Sep-24	Sep-26			
26		Utilize Artificial Intelligence (AI) tools for efficiency and governance - Implement an efficiency tool for staff reports, meeting summaries - Implement a governance and training tool - Establish data classification and cleansing	Number of AI based systems safely in use within the City	ITD	All	May-25	May-27			
27		Replace E-Discovery and Public Records Act (PRA) Tool	Number of PRA requests processed	ITD	OCA	May-26	Oct-27			
28		Replace Public Safety Records Management System (RMS)	(Pending budget appropriation) Go live with new RMS system	ITD	DPS	Aug-26	Aug-28			
29		Review of and Potential Updates to City Charter	- Formation of Charter Review Committee (done) - Report to Council - Evaluation of potential Ballot Measure(s)	OCM	OCA	Nov-24	Nov-26			
30		Drones as First Responder (DFR)	(Pending budget appropriation) Program Implementation	DPS	OCA	Jul-25	Jul-27			
31		Review and Evaluate Massage Establishment Ordinance (Chapter 9.41) for Improvement	- Analysis of other Cities - Report to Council	DPS	OCA	Jul-25	Jul-27			
32		Process Improvement Evaluation of Code Enforcement (Neighborhood Preservation)	- Analysis of other Cities - Report to Council	DPS	OCA, CDD	Jul-25	Jul-27			
33		Stabilize Animal Sheltering and Control Services	- Analysis of other Cities - Report to Council	DPS	FIN	Jul-25	Jul-27			

Strategic Framework Workplan:

Community - An accessible, engaged and welcoming community

Key Objectives:

- Focus on community engagement and communications (e.g., community equity assessment) to inform longer term efforts for various groups (e.g., youth, seniors, etc.)
- Increase active resident contribution and volunteering
- Increase public engagement
- Support and host community events and support groups to help different communities
- Study how land use and infrastructure changes can foster community
- Better support neighborhood associations and help create new ones
- Continue to promote equity, access and inclusion
- Enhance digital and language accessibility
- Improve communication (outbound and inward) with residents and businesses

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1	CDD 19-04	Update the Historical Context Statement to Include Historical Contributions Made by Asian Americans and Other Minority Groups	Report to Council	CDD	OCA, OCM	Nov-24	Apr-25	Mar-26	Workload	General Plan
2	DPW 22-04	Street Tree Repopulation with an Equity Lens	- Study Session - Report to Council	DPW	OCM	Jul-23	Apr-25	Feb-26		
3	ITD 23-02	Evaluate the Development of a Single Mobile Application (Sunnyvale App) for All of the Functions of the Current City of Sunnyvale Mobile Applications	- Study Issue Completed - Recommendation reported to Council	ITD	All	Dec-25	Jun-25	Jun-27	Council Deferral	
4	LRS 20-03	Assessment of Needs for Additional Outdoor Sports Programs and Facilities	- Study Issue completed - Presentation given to Council on 1/28/2025 - Report finalized	LRS	DPW, OCM, OCA	Jan-24	Dec-24	May-25		
5		Cricket Batting Cages at Fair Oaks Park (Top 30)	Completion of Design	DPW	OCM	Jul-25	Jun-26			
6	DPW 20-15	Feasibility of Establishing of a Cricket Stadium at Baylands Park	Update to Council on discussions with County of Santa Clara regarding beginning the study	OCM	DPW	Jul-20	Sep-25			
7	OCM 25-01	Explore Establishing a Japanese American Incarceration Memorial in Sunnyvale	(Pending budget appropriation)	OCM	CDD, DPW, FIN, OCA	Jul-25	Jul-26			
8		Master Plan for Public Art Implementation	- Finalize in-progress art projects - Implement new art projects each year	LRS		Jul-25	Jun-27			Public Art Master Plan
9		Facilitate Participation in Heritage Plaque Program	- Letters to residents - 5 plaques/year (55 sites total)	CDD	FIN	Jul-25	June 2027'			General Plan
10	DPW 20-11	Evaluate Feasibility of Dog Off-leash Hours in Select Sunnyvale Park(s)	- Study Session - Report to Council	DPW	OCM, OCA, LRS	Jul-24	Dec-25	Jun-26		

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11	DPW 17-05	Orchard Heritage Park and Heritage Park Museum - Analysis and Options for the Long-Term Operations and Maintenance of Orchard Heritage Park and Review of the Sunnyvale Historical Society and Museum Association Proposed Expansion of the Sunnyvale Heritage Park Museum Site	- Study Session - Report to Council	DPW		Jul-18	Mar-25	Feb-26		
12	CDD 19-05	Update the Heritage Resource Inventory to Include Potential Resources Associated with Technological Innovation	Report to Council	CDD	OCA	Mar-23	Mar-25	Jan-26	Staffing	General Plan
13		Enhance City's social media presence (content calendar, posting frequency/quality, updated social media policies)	- New staff added to Office of the City Manager/Communications - More frequent posts - Increased followers/higher engagement - Coordination across all City/Department channels	OCM	LRS, DPS, ESD, HRD, OCA, CDD	Jul-25	Jun-27			
14	LRS 24-01	Examine the Permanent Closure of Access to the Interior Levees Surrounding Sunnyvale's Wastewater Treatment Ponds for Public Recreation	- Staff Study Issue presentation to Parks and Recreation Commission, Sustainability Commission, and Bicycle Pedestrian Advisory Commission - Study Issue presentation to Council to recommend solution supported by feedback from stakeholders (e.g., community, government agencies) and Sunnyvale's General Plan	LRS	OCM,OCA, ESD	May-25	Mar-26			
15		Comply with Title VI Plan including Community Engagement and Language Access Policies	- 2025 Annual Report - 2026 Annual Report	OCM	DPW, OCA	Jul-25	Jul-26			
16		Research and procure a new community engagement platform for the website	Implementation and go-live	ITD	OCM, FIN	Jul-26	Feb-27			
17		Special Needs Awareness Program (SNAP)	- Program Implementation - Community Outreach	DPS	OCA, OCM	Sep-24	Jun-25	Jun-25		
18		Community Equity Assessment	Identifying gaps to services and potential solutions	OCM	LRS	Jul-25	Feb-27			
19		Select and Implement an improved Constituent Relationship Management system solution	Implementation and go-live	ITD	All	Sep-24	Dec-26			
20		Improve knowledge of and access to volunteer opportunities	- Improve system for posting volunteer assignments - Regularly post volunteer assignments to LinkedIn or other social media platforms	HRD	LRS, DPS	Jan-26	Dec-26			

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21		Continue providing core services to support programs, resources, and facilities to advance community engagement and cultural inclusion	- Increased cultural inclusion-supported public programs - Citywide special events (State of the City, Hands on the Arts, Fourth of July, Earth Day)	LRS	OCM	Jul-23	Jun-27			
22		Continue to encourage and support strong leadership in neighborhood associations	Hold quarterly meetings for neighborhood association leaders, encouraging strategic planning and outreach toward less active neighborhoods	LRS	OCM	Jul-25	Jun-27			
23		Consider developing an Active, Welcoming and Engaged (AWE) community plan.	- Review the guidelines to become a Welcoming American City from Welcoming America - Create an AWE plan	OCM	All	May-27	Dec-27			
24	DPW 24-08	Explore the Feasibility of Converting the PG&E Lots Facing Ramona Avenue, Lois Avenue, and/or Dona Avenue into an Open Green Space Linear Park for the Community	Report to Council	DPW	OCA, OCM	Jul-24	Dec-25	Jun-26		
25		Enroll young adult participants in Workforce Innovation Opportunity Act (WIOA) funded programs per state standards	Of the total young adult enrollments serve at least 20% from Sunnyvale	NOVA		Jul-25	Jun-26			
26		Build relationships with local schools to increase access to career navigation resources	Continue to increase engagement opportunities with high school students from FUHSD to provide career development opportunities and information	NOVA		Jul-25	Jun-26			

Strategic Framework Workplan:

Sustainability - A sustainable city: advancing climate action, active transportation and the Vision Zero Plan

Key Objectives:

- Advance Climate Action (includes moves from Climate Action Playbook plus other efforts related to climate action with clear measures)
- Implement Active Transportation Plan elements applicable to next two years (with clear measures)
- Implement Vision Zero Plan elements applicable to next two years (with clear measures)
- Implement traffic calming patterns
- Promote sustainable land use patterns

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1	ESD 23-01	Climate Budgeting	Complete Study	ESD	FIN	Jul-23	Jul-25	Dec-25	Staffing turnover	CAP
2	ESD 24-01	Evaluate the Use of Artificial Turf versus Living Ground covers	Complete Study	ESD	DPW, LRS	Jul-24	Jun-26			CAP
3		SMaRT Station Post 2021 Rebuild (Top 30)	RFP completed and vendor selected	ESD	FIN	25-Jun	24-Dec	26-Dec	First RFP received one response; staff updated the scope and negotiating contract and pricing with one vendor now	
4	DPW 21-03	Pedestrian and Bicycle Facility Installation on Tasman Drive from Fair Oaks Avenue to Lawrence Expressway	Council action on recommendations and alternatives	DPW		Jul-21	Dec-24	Jul-25		
5	DPW 24-09	Evaluate the Addition of Pedestrian Scrambles During School Peak Hours at Sunnyvale-Saratoga Road/Fremont Avenue and at Homestead Road/Kennebec Drive	Assign staff and write scope of work/RFP	DPW		Jul-25	Jul-27			
6	DPW 21-01	Bike Lanes on Hollenbeck Avenue between El Camino Real and Homestead Road	- Study Session - Report to Council	DPW		Jul-23	Feb-25	Dec-25		
7	DPW 20-02	Improve Bicycle and Pedestrian Access at Sunnyvale Caltrain Station	- Study Session - Report to Council	DPW		Dec-22	Feb-25	Feb-26		
8		Develop the Village Center Master Plan	Council adoption	CDD	DPW, OCA	Jan-22	Jan-24	Jul-25	Staffing and changes in state laws	LUTE
9		El Camino Real Sense of Place/Gateway Project	Create sense of place plan and adopt fee	CDD	DPW	Aug-25	Dec-26			
10		Adopt Moffett Park Specific Plan Sense of Place funding program	Resolution	CDD	DPW, FIN, OCA	Jan-26	Dec-27			
11		Update Reach Codes and Green Building Standards	Ordinance	CDD	ESD, OCA	Jan-25	Jun-25	Oct-25	Combined with other required building code updates	
12		Increase Multi-family residents Organic Collection	Increase in participation rates	ESD		Jan-24	Jun-25	Ongoing		CAP
13		Implement Reusable Foodware grants for restaurants	% completion	ESD		Apr-25	Apr-27			CAP
14		Implement Multi-family resident Bulky Item Pick up Program	% completion	ESD	FIN	Jul-25	Ongoing			
15	DPW 25-01	Fair Oaks Avenue Signalizations at Three Locations	(Pending budget appropriation) - Study Session - Report to Council	DPW		Jul-25	Jun-27			

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16	ESD 17-01	Eliminate the Use of Chemical Pesticides on City Owned or Leased Property	Council action	ESD	DPW	Jul-25	Dec-25	Jun-26	Staffing turnover	CAP
17		Advance Climate Action Playbook Strategy 1: Promoting Clean Electricity	- Progress on Moves - CAP Metric #1, 2, 3	ESD	CDD, DPW	Jul-25	Dec-26			CAP
18		Advance Climate Action Playbook Strategy 2: Decarbonize Buildings	- % Moves complete or In Progress - CAP Metric #4 and 5	ESD	CDD	Jul-25	Dec-26			CAP
19		Advance Climate Action Playbook Strategy: 3 Decarbonize Transportation and Sustainable Land Use	- % Moves complete or In Progress - CAP Metric #6, 7 and 8	ESD	DPW, CDD	Jul-25	Dec-25			CAP
20		Advance Climate Action Playbook Strategy 4: Managing Resources Sustainably	- % Moves Complete or In Progress - CAP Metric #9 and 10	ESD	DPW, CDD	Jul-25	Dec-26			CAP
21		Advance Climate Action Playbook Strategy 5: Empowering our Community	% Moves Complete of In Progress	ESD	LRS, OCM	Jul-25	Dec-26			CAP
22		Advance Climate Action Playbook CAP Strategy 6: Adapting to a Changing Climate	% Moves Complete or In Progress	ESD	DPW, CDD, DPS, LRS	Jul-25	Dec-26			CAP
23		Poplar Avenue Sidewalk Study (Top 30)	Complete design	DPW		Dec-24	Jan-26			ATP
24		Lakewood Safe Routes to School	- Complete design - Award bid for construction - Construction	DPW		Jun-25	Jun-27			
25		Bernardo Ave. Undercrossing project (Top 30)	- Complete City's environmental clearance - Handover project delivery to Caltrain through a Service Agreement for final design	DPW		Jul-17	Dec-19	Jul-25	Changing Caltrain policies and requirements, Changing City staff	ATP
26		Mary Avenue Overpass Environmental Impact Report (EIR) project (Top 30)	Release public draft of EIR	DPW		Jan-17	Dec-17	Mar-26	Staff workload and priorities	General Plan
27		Stevens Creek Trail Extension project (W. Remington Ave. to W. Fremont Ave.) (Top 30)	(Pending budget appropriation) Complete design	DPW		Jun-22	Nov-26	Jun-27	Caltrans additional requirements and added scope, Budget shortfall	ATP
28		Complete Mathilda Bike Lane Study	Council action	DPW		Jun-24	Feb-26			ATP
29		Advance East Channel Trail Study	- Study Session	DPW		Aug-22	Aug-26			ATP
30		Launch Citywide shuttle project (Transit and Intercity Rail Capital Program [TIRCP])	- Report to Council to accept TIRCP grant funds and appropriate matching - Launch shuttle program	DPW		Jul-25	Sep-26			
31		Advance the Evelyn Avenue Multi-use Trail project	Complete final design	DPW		Jan-24	Aug-25	Dec-25	California Parks and Rec changing funding sources	
32		Publish a series of Horizon articles on Active Transportation Plan achievements and education	At least 1 Horizon article every year	DPW	OCM	Jul-25	Jun-27			ATP
33		Sunnyvale Shoreline Protection (Top 30)	Approval of study/project by US Army Corps of Engineers (USACE)	ESD		Jul-25	Dec-26			CAP

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34		Pedestrian and Safe Routes to School Improvements in SNAIL and Braly Corners Neighborhoods	Complete Project	DPW		Jul-25	Dec-26			
35		Single Family Dwelling (SFD) FoodCycle / garbage split cart redesign and deployment	<ul style="list-style-type: none"> - Re-design cart to address concerns on the size of food scraps portion - Receive community feedback; Present to council - Place order of the redesigned carts for all SFDs; deploy in the City 	ESD		May-25	Dec-27			

Strategic Framework Workplan:

Housing - A model to prevent homelessness, prioritize new housing and support the unhoused community

Key Objectives:

- Enhance and sustain homelessness prevention programs including Tenant-Based Rental Assistance, tenant protections, and food programs
- Invest in non-congregate interim shelter and Safe Parking programs
- Increase the supply of affordable and permanent supportive housing
- Collaborate with nonprofits, neighboring cities and the County to better leverage our collective resources
- Work towards addressing disparities in who experiences homelessness
- Modify residential zoning requirements to assist in the development and preservation of housing
- Maintain efficient and effective development review processes

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1		Expand Tenant Protections Program outreach and ordinance modifications	- Ordinance - Notices sent to tenants and property owners	CDD	OCA	Feb-25	Oct-25	Oct-25		Housing Element
2		Implement a Universal Basic Income Program	Program Creation pending funding	CDD	FIN	Aug-23	Oct-25	Oct-25		Prior Study Issue
3		Prepare a Strategic Plan that Addresses Homelessness	(Pending budget appropriation) Adopt Strategic Plan with Funding	CDD	OCM, FIN, OCA	Jul-25	Dec-26			New Plan
4	CDD 23-05	Evaluate Existing and Potential Emergency Housing and Shelter Opportunities for Families with Minor Children Experiencing Homelessness	Report to Council	CDD	OCM, OCA	Aug-25	Nov-24	Jan-26	Major change in North County shelter occupancy, Staffing and Data from County Point In Time Count	Housing Element
5		Evaluate Street Outreach and Essential Homeless Services	- 1st year contract review - Report to Council	CDD	LRS, OCM, OCA	Sep-24	Aug-25	Aug-25		Housing Element
6		Evaluate Sites and Funding for a City Safe Parking Program	- Ordinance adoption - completed - Identify Site - Obtain Funding/Find operator - Open a Safe Parking site	CDD	OCA, DPW, OCM, DPS	Feb-25	Dec-25	Jun-26	Staffing and workload	Housing Element
7		Revise the City's Zoning Code to clarify provisions for supportive and transitional housing, and emergency shelters	Ordinance	CDD	OCA	Mar-25	Dec-24	Mar-26	Delay in Housing Element certification, Staffing and workload	Housing Element (H23 and HE-3.2)
8		Prepare Housing Development Plan Review Permit to Establish new non-discretionary permit type for housing development projects	Ordinance	CDD	OCA	Jun-23	Dec-24	Aug-25	Staffing and workload	Housing Element (H20) and State laws
9	CDD 23-01	Consider Increasing Inclusionary Requirement to 20% in New Residential Development, and Review and Update the Housing In-Lieu Fees for Rental and Ownership Housing	Ordinance	CDD	OCA	Aug-24	Dec-24	Dec-25	Countywide effort, limited control on consultant timeline and other cities cooperation	Housing Element
10		Review Open Space Requirements -- R-2, R-3, R-4 and R-5 zoning districts	Ordinance	CDD	OCA	Dec-25	Dec-26	Jun-26	Staffing and workload	Housing Element (H18)
11		Increase Affordable Housing Opportunities in High Resource Areas	- Phase 1 Village Center Master Plan - Phase 2 additional sites	CDD	OCA	Jan-26	Jul-26	Phase 1 Aug-25 Phase 2 Dec-26	Staffing	Housing Element (H3), LUTE and State Housing Laws

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12		Evaluate whether review or approval processes and development standards are a constraint on adaptive reuse or interim reuse	Ordinance	CDD	OCA	Nov-25	Dec-25	Dec-26	Staffing and workload	Housing Element (H22)
13		Identify new funding mechanisms for Affordable Housing	Creation or approval of new funding source that can be used for affordable housing development	CDD	FIN	Dec-25	Dec-24	Dec-26	Delay in Housing Element certification, Staffing and workload	Housing Element (H8)
14		Review Park Dedication Fees	Fee Schedules and Ordinances	CDD	OCA, FIN	Jul-23	Dec-24	Phase 1 Jun-25 Phase 2 Sep-25	Competing priorities	Quimby Act and Housing Element (H19)
15		Review Development application and impact fees	- Nexus studies - Updated impact fee schedules	CDD	FIN, DPW, ESD, OCA, ITD	Jul-25	Dec-26	Dec-26		Housing Element (H44) and State laws
16		Establish procedures for granting Infrastructure Priority for Affordable Housing	Council Policy	CDD	DPW, ESD, OCA, OCM	Jun-25	Dec-23	Nov-25	Delay in Housing Element certification, Staffing and workload	Housing Element (H42)
17		Establish Accessory Dwelling Unit (ADU) Toolkit and Promote ADUs	- Community Outreach - Web Updates	CDD	OCA	Jul-24	Dec-24	Toolkit: Mar-26 Promotion: ongoing	Staffing	Housing Element (H4)
18		Promote the development of Age-Friendly Housing	Ordinance	CDD	OCA	Jul-24	Dec-23	Dec-25	Delay in Housing Element certification, Staffing and workload	Housing Element (H36)
19		Establish a streamlined permitting process to assist residents to Age in Place	Ordinance	CDD		Jul-24	Dec-24	May-26	Delay in Housing Element certification, Staffing and workload	Housing Element (H37)
20		Review and revise findings for Reasonable Accommodations	Ordinance	CDD	OCA	Mar-25	Dec-24	Nov-25	Staffing	Housing Element (H31)
21		Amend various sections of the Zoning Code to add clarity and update standards	Multiple Ordinances	CDD	OCA	Jun-24	Dec-24	Jun-27		Housing Element (H16 and H23)
22		Encourage missing middle housing product types	Ordinance	CDD	OCA	Mar-25	Dec-25	Dec-26	Countywide effort	Housing Element (H21)
23	CDD 24-01	Determine Cost and Feasibility of Requiring Structural Retrofitting of Existing Seismically-Vulnerable Buildings within a Specific Time Frame	- Report to Council - Possible ordinance	CDD	OCA, FIN	Nov-24	Jul-25	Jun-26		General Plan - Safety
24		Continue to partner with local community service agencies and those serving low income and unhoused individuals to provide career services to those seeking employment to increase career mobility.	- Participated in Sunnyvale Community Services Resource Fairs for low-income and unhoused individuals - Presented about NOVAworks services to residents of Meridian apartments	NOVA	CDD	Jul-25	Jun-26			

Strategic Framework Workplan:

Infrastructure - Modern City infrastructure

Key Objectives:

- Identify infrastructure needs with plans in place (in priority order) to support core services
- Advance digital infrastructure (e.g., access to broadband, Wi-Fi in parks, etc.)
- Bring to Council a study session on next steps related to library services (value engineered main library, branch libraries)

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1	ITD 25-01	Cell Coverage Mapping	(Pending budget appropriation)	ITD	OCM, DPW, OCA, FIN	Jan-26	Jan-27			
2		Complete Moffett Park Specific Plan (MPSP) Infrastructure Plan	(Pending budget appropriation)	CDD	DPW, ESD, OCA	Jun-25	Mar-28			MPSP
3		Update Open Space Element	Report to Council & Resolution	CDD	DPW, ESD, DPS, OCA	Feb-25	Dec-25			General Plan, State Law
4		Prioritize Americans with Disabilities Act (ADA) & Pedestrian Infrastructure	Construct 100 new ADA curb ramps within low and moderate resource areas	CDD	DPW	Dec-23	Dec-25			Housing Element (H40)
5		Increase Network Bandwidth to City Remote Sites and Enhance Network Security	(Pending budget appropriation) Availability of remote sites	ITD	All	Mar-26	Aug-27			
6		Replace Zetron System for Fire Station Alerting	Number of emergency fire events public safety dispatchers processed, created and dispatched completed within target	ITD	DPS	Nov-24	Nov-25			
8		Implement Failover Internet Service	Availability of internet	ITD	All	Mar-25	Aug-25			
9		Replace Data Center Servers	Availability of data center servers	ITD	All	Jul-25	Jun-26			
10		Automated Water Meter Infrastructure Implementation (CAP Move 4.H)	% Completion of project	ESD	FIN, ITD	Jul-25	Jun-30			CAP
11		Lakewood Branch Library and Learning Center (Top 30)	Completion of project	DPW	LRS, ITD	Aug-24	Jan-26	Feb-26	Weather Delays	
12		Fire Station 2 - New Construction (Top 30)	Construction bidding and contract award	DPW	DPS, FIN, ESD, ITD	Feb-24	Aug-27	Aug-28		
13		Sunnyvale Clean Water Program (Top 30) Construction	Completion of Phase 2 project	DPW	ESD, FIN	Oct-23	Dec-26			
14		Sunnyvale Clean Water Program (Top 30) - Master Plan Update	Completion of Master Plan	DPW	ESD, FIN	Apr-23	Mar-27			
15		Community Center Grounds Rehabilitation (Top 30)	Completion of project	DPW	LRS, ITD	Oct-24	May-26	Sep-26	Weather Delays	
16		Corn Palace Park Development (Top 30)	Completion of project	DPW		Oct-25	Apr-25	May-25	PG&E	
17		Murphy Avenue - New Pedestrian Mall (Top 30)	Completion of project	DPW	OCM, ESD	Sep-24	Feb-26			
18		Plaza Del Sol Phase II construction (Top 30)	Completion of project	DPW	ITD	Jul-20	Jan-27			
19		Las Palmas Park Renovation	Conceptual design	DPW		Apr-25	Jun-26			
20		Producing Recycled Water with Package Plant	% Completion of project	ESD	DPW	Jul-25	Feb-27			

Ref.	Study Issue	Action Item	Progress / Completion Milestones	Lead(s)	Collaborator(s)	Estimated Start Date	Original Estimated Completion Date	Updated Completion Date (as applicable)	Reason for Variance in Timeline (as applicable)	Connected to Plan
21		Advance Caltrain Grade Separation at Sunnyvale Avenue project (Top 30)	Submit for funding opportunities if/when they are available	DPW		Jul-25	Jun-27			ATP
22		City Street Resurfacing (Top 30)	- Completion of 2025 Street Resurfacing Project - Completion of 2026 Street Resurfacing Project	DPW		Jul-25	Dec-27			
23		Advance Caltrain Grade Separation at Mary Avenue project (Top 30)	Submit for funding opportunities if/when they are available	DPW		Jul-25	Jun-27			ATP
24		Library Services Study Session	Study Session	LRS	OCM, DPW, FIN	Jul-25	Dec-25			

Additional Study Issues or Top 30 (not necessarily connected to a Council Priority)										
Ref.	Study Issue	Action Item	Progress / Completion Milestones	Lead(s)	Collaborator(s)	Estimated Start Date	Original Estimated Completion Date	Updated Completion Date (as applicable)	Reason for Variance in Timeline (as applicable)	Connected to Plan
1	CDD 20-01	Update the Single-Family Home Design Techniques Document	Report to Council	CDD	OCA	Jun-21	Jun-24	Aug-25	Staffing and state laws	
2	CDD 24-01	Determine Cost and Feasibility of Requiring Structural Retrofitting of Existing Seismically-Vulnerable Buildings within a Specific Time Frame	Report to Council	CDD	OCA	Oct-24	Jul-25	May-26		General Plan
3	OCM 20-01	Service Worker Retention Ordinance	Report to Council	OCM	OCA	Jan-25	Apr-25	Aug-25	Agenda Management and staff resources	
4	DPS 25-01	Evaluate the Addition of Paramedic Services to Supplement the County Provided Services for Sunnyvale Residents and Businesses	(Pending budget appropriation)	DPS	OCA, HRD, FIN	Jul-25	Dec-26			
5	CDD 19-07	Evaluate the Minimum Parking Requirements for Residential Uses	Ordinance	CDD	OCA	Mar-24	Apr-25	Feb-26	Staffing	Housing Element, State Law