



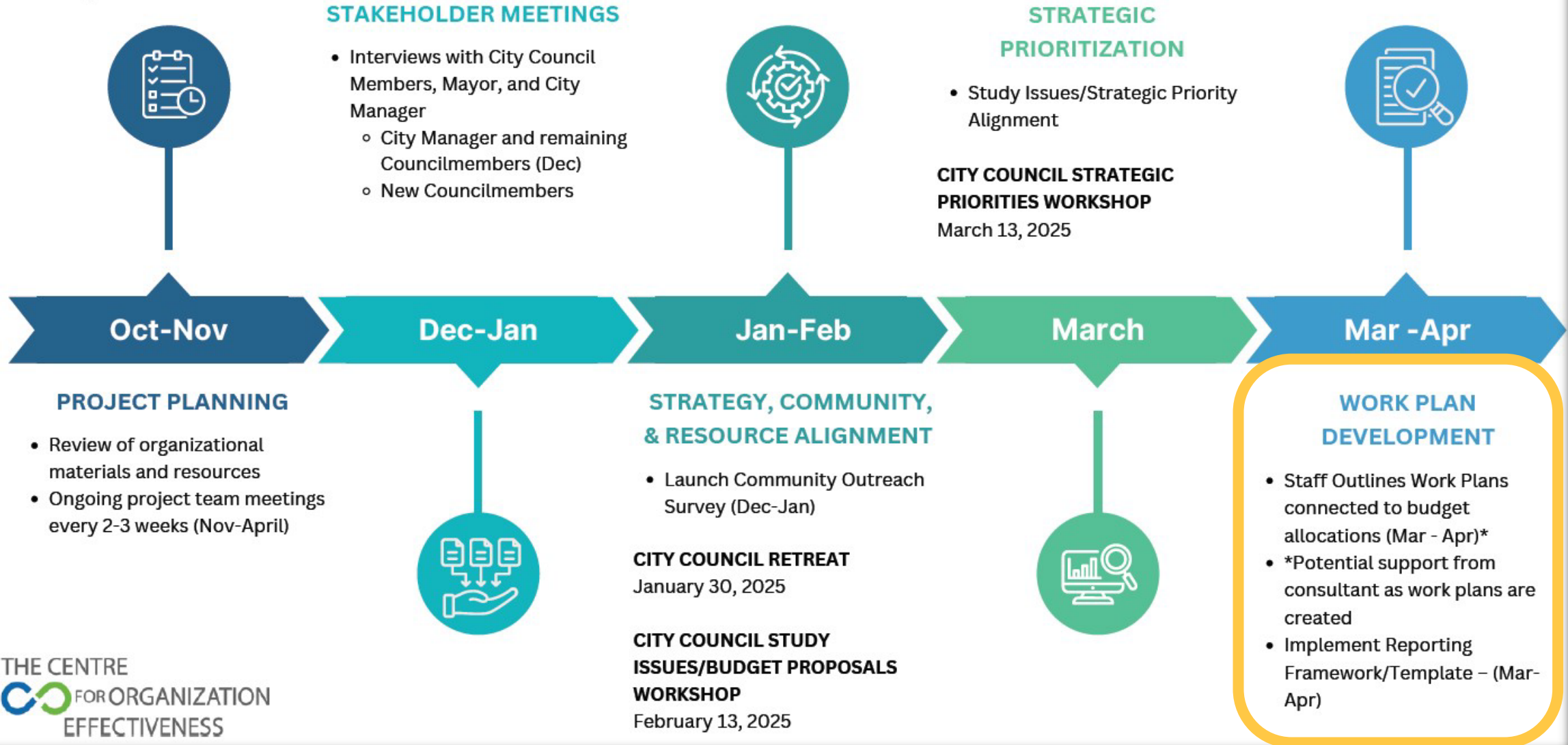
Sunnyvale

Approval of Council Strategic Framework and Priorities, and Receipt of Associated Workplan

Tim Kirby, City Manager



Strategic Prioritization Process



Outcome of Strategic Resourcing Priorities



Sunnyvale

STRATEGIC FRAMEWORK – DRAFT

Mission: We build community trust by delivering exceptional services

Core Values:

Integrity

- Truthful and trustworthy
- Responsible and accountable
- Consistently honor commitments
- Confront difficult issues
- High ethical standards

Leadership

- Trust people to do their job
- Communicate clearly, facilitate two-way communication
- Foster responsible risk taking and creativity while learning from mistakes
- Maintain a supportive and safe work environment
- Honestly share information
- Live the values, set the example

Respect

- Treat people with dignity
- Value diversity of ideas and backgrounds
- Celebrate individual achievements
- Willingly collaborate

Community Vision: Sunnyvale is an attractive, safe, environmentally-sensitive community which takes pride in the diversity of its people, the innovation of its business and the responsiveness of its government. It is the aspiration of the people of Sunnyvale to build upon the attributes which the City currently enjoys, so that Sunnyvale of the future will become...



DRAFT Council Resourcing Priorities (July 2025-June 2027):

In the next two years, we are taking active steps to create...

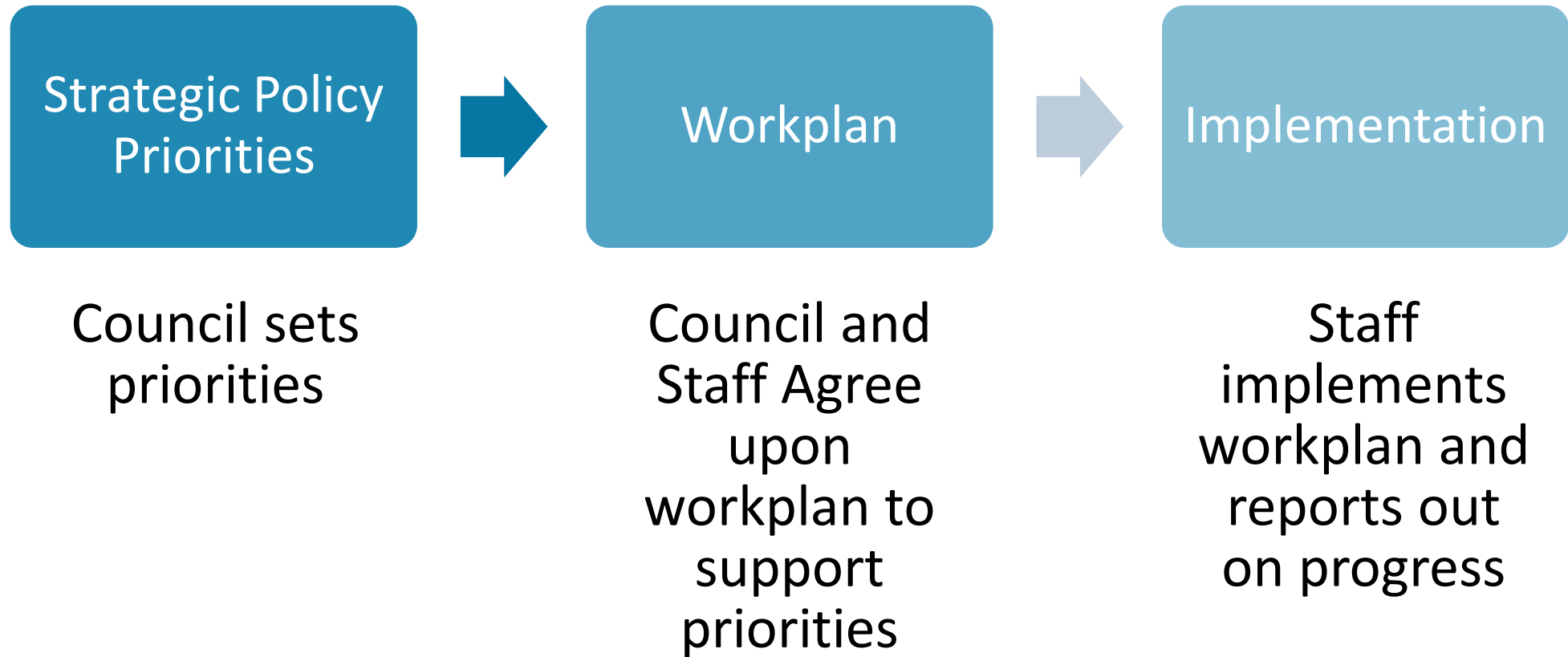
- A responsive, transparent and efficient city government;
- An accessible, engaged and welcoming community;
- A sustainable city: advancing climate action, active transportation and the Vision Zero Plan;
- A model to prevent homelessness, prioritize new housing and support the unhoused community; and
- Modern City infrastructure.



Associated Plans

e.g., General Plan and associated Elements (Housing Element and others) and Specific Plans, Active Transportation Plan, Climate Action Plan, Capital Improvement Plan

Policy vs. Implementation



2025-2027 Draft Council Strategic Priorities

In the next two years, we are taking active steps to create...

- A responsive, transparent and efficient city government **(Governance)**;
- An accessible, engaged and welcoming community **(Community)**;
- A sustainable city: advancing climate action, active transportation and the Vision Zero Plan **(Sustainability)**;
- A model to prevent homelessness, prioritize new housing and support the unhoused community **(Housing)**; and
- Modern City infrastructure **(Infrastructure)**.

Governance

Council Priority: Governance - A responsive, transparent and efficient city government

Key Objectives:

- Build more data transparency (e.g., strides towards dashboard, communicating progress)
- Find ways to streamline work to prioritize existing core services with the increase in service requests
- Simplify processes (e.g., community event process)
- Keep City Technology systems up to date (e.g., NeoGov, Financial, Recreation registration software)
- Improve internal communications and employee engagement

Community

Council Priority: Community - An accessible, engaged and welcoming community

Key Objectives:

- Focus on community engagement and communications (e.g., community equity assessment) to inform longer term efforts for various groups (e.g., youth, seniors, etc.)
- Increase active resident contribution and volunteering
- Increase public engagement
- Support and host community events and support groups to help different communities
- Study how land use and infrastructure changes can foster community
- Better support neighborhood associations and help create new ones
- Continue to promote equity, access and inclusion
- Enhance digital and language accessibility
- Improve communication (outbound and inward) with residents and businesses

Sustainability

Council Priority: Sustainability - A sustainable city: advancing climate action, active transportation and the Vision Zero Plan

Key Objectives:

- Advance Climate Action (includes moves from Climate Action Playbook plus other efforts related to climate action with clear measures)
- Implement Active Transportation Plan elements applicable to next two years (with clear measures)
- Implement Vision Zero Plan elements applicable to next two years (with clear measures)
- Implement traffic calming patterns
- Promote sustainable land use patterns

Housing

Council Priority: Housing - A model to prevent homelessness, prioritize new housing and support the unhoused community

Key Objectives:

- Enhance and sustain homelessness prevention programs including Tenant-Based Rental Assistance, tenant protections, and food programs
- Invest in non-congregate interim shelter and Safe Parking programs
- Increase the supply of affordable and permanent supportive housing
- Collaborate with nonprofits, neighboring cities and the County to better leverage our collective resources
- Work towards addressing disparities in who experiences homelessness
- Modify residential zoning requirements to assist in the development and preservation of housing
- Maintain efficient and effective development review processes

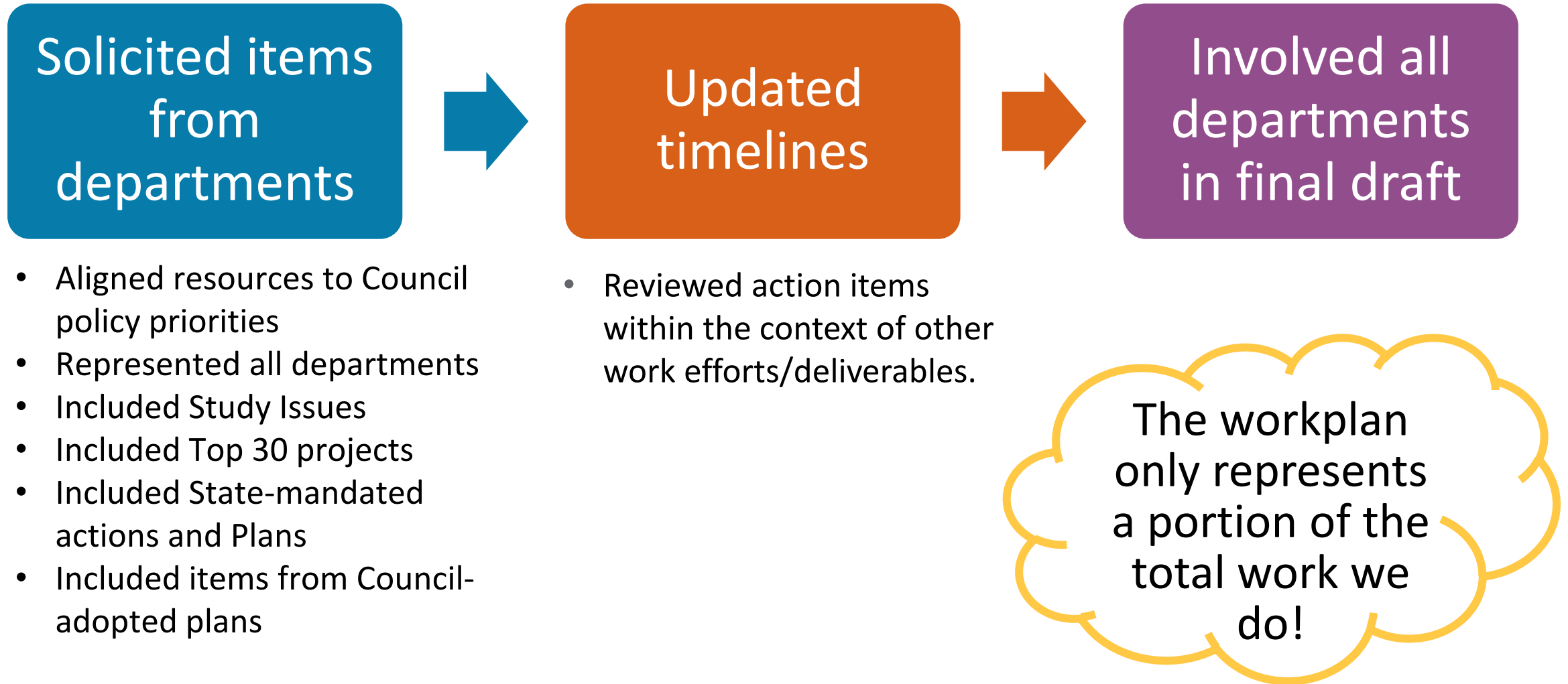
Infrastructure

Council Priority: Infrastructure - Modern City infrastructure

Key Objectives:

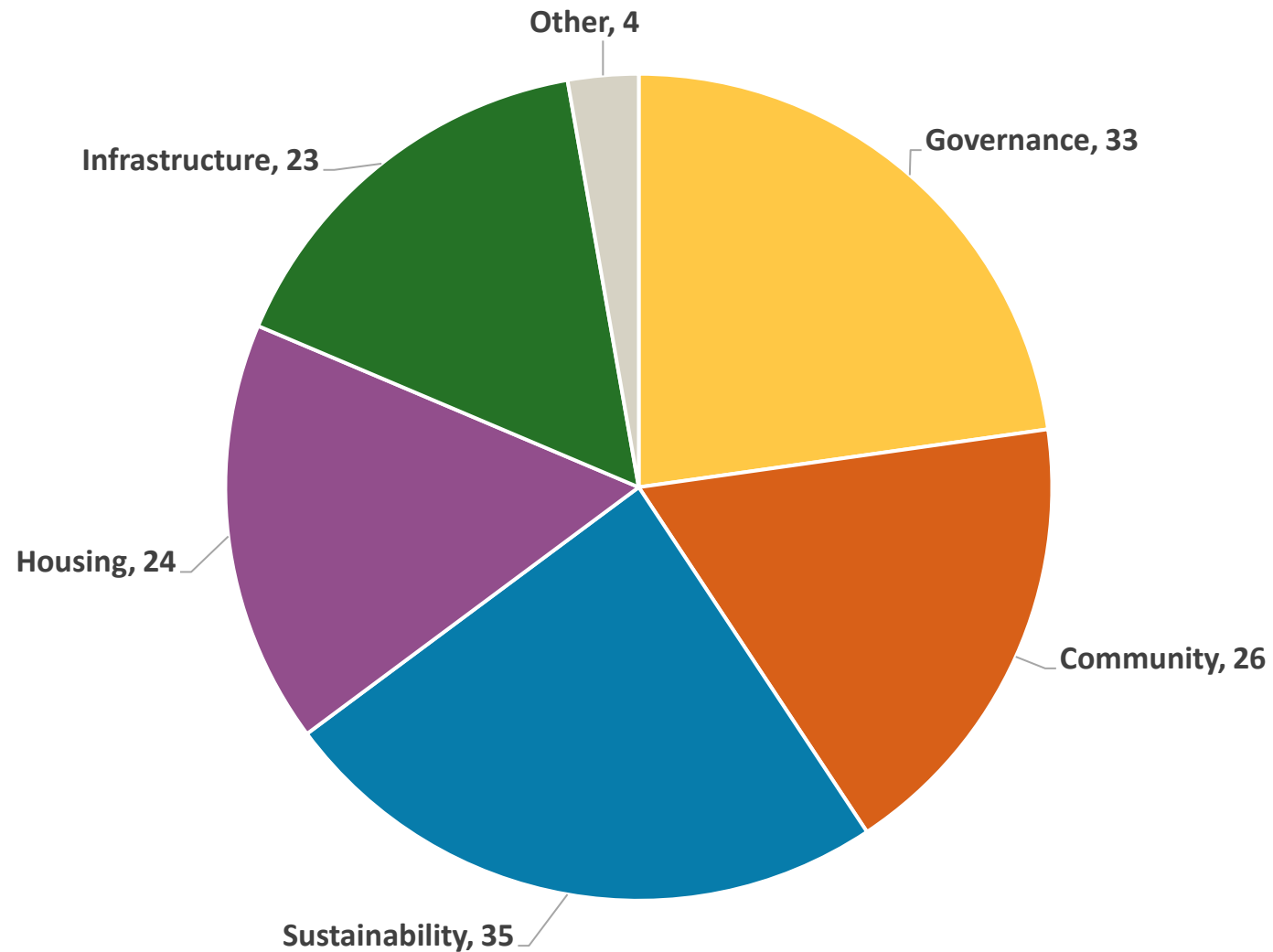
- Identify infrastructure needs with plans in place (in priority order) to support core services
- Advance digital infrastructure (e.g., access to broadband, Wi-Fi in parks, etc.)
- Bring to Council a study session on next steps related to library services (value engineered main library, branch libraries)

Workplan Development – Operationalizing the Priorities

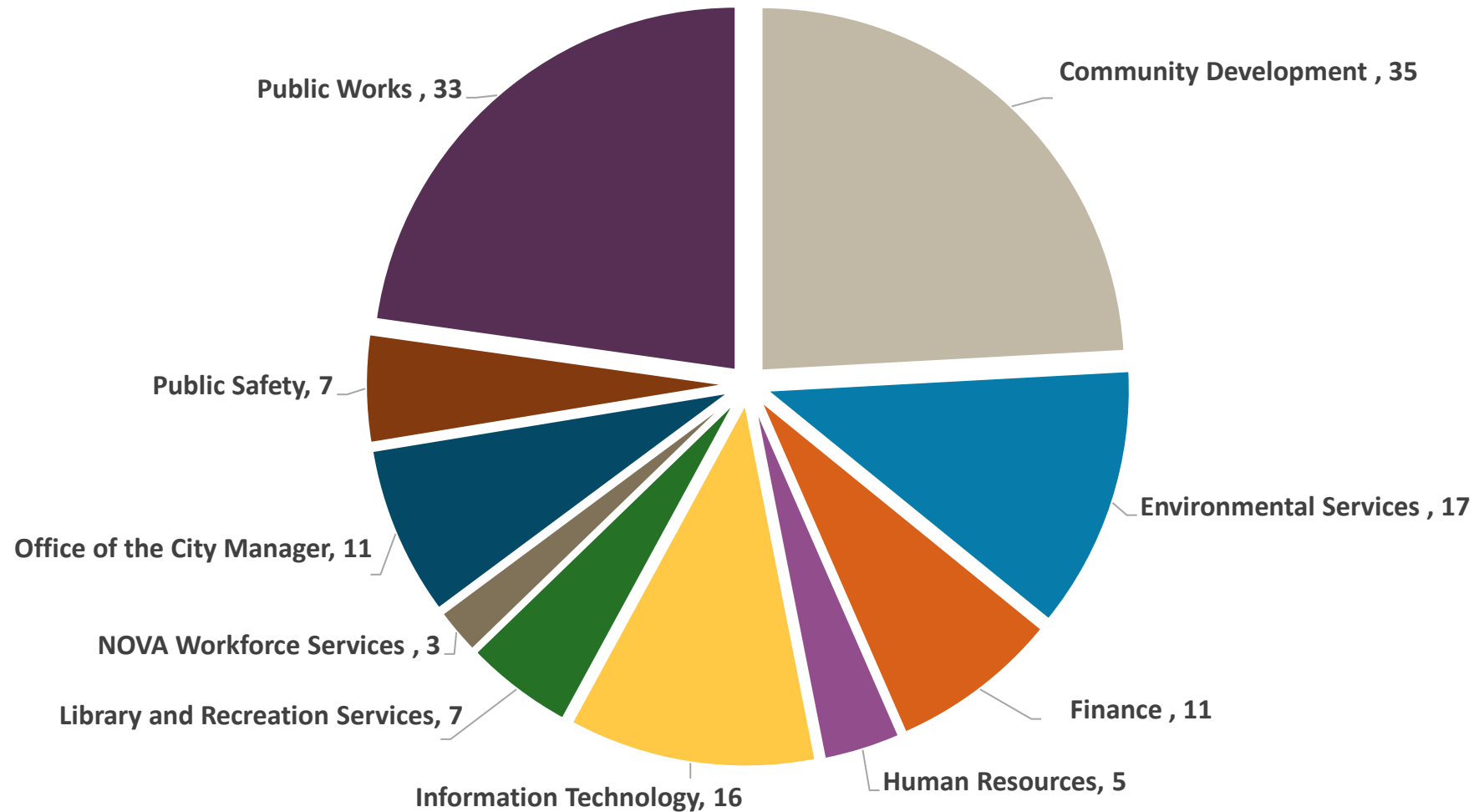


Number of Action Items Per Strategic Priority

**Total # of Action
Items = 145**



Number of Action Items Per Lead Department



Criteria for Level of Effort Evaluation

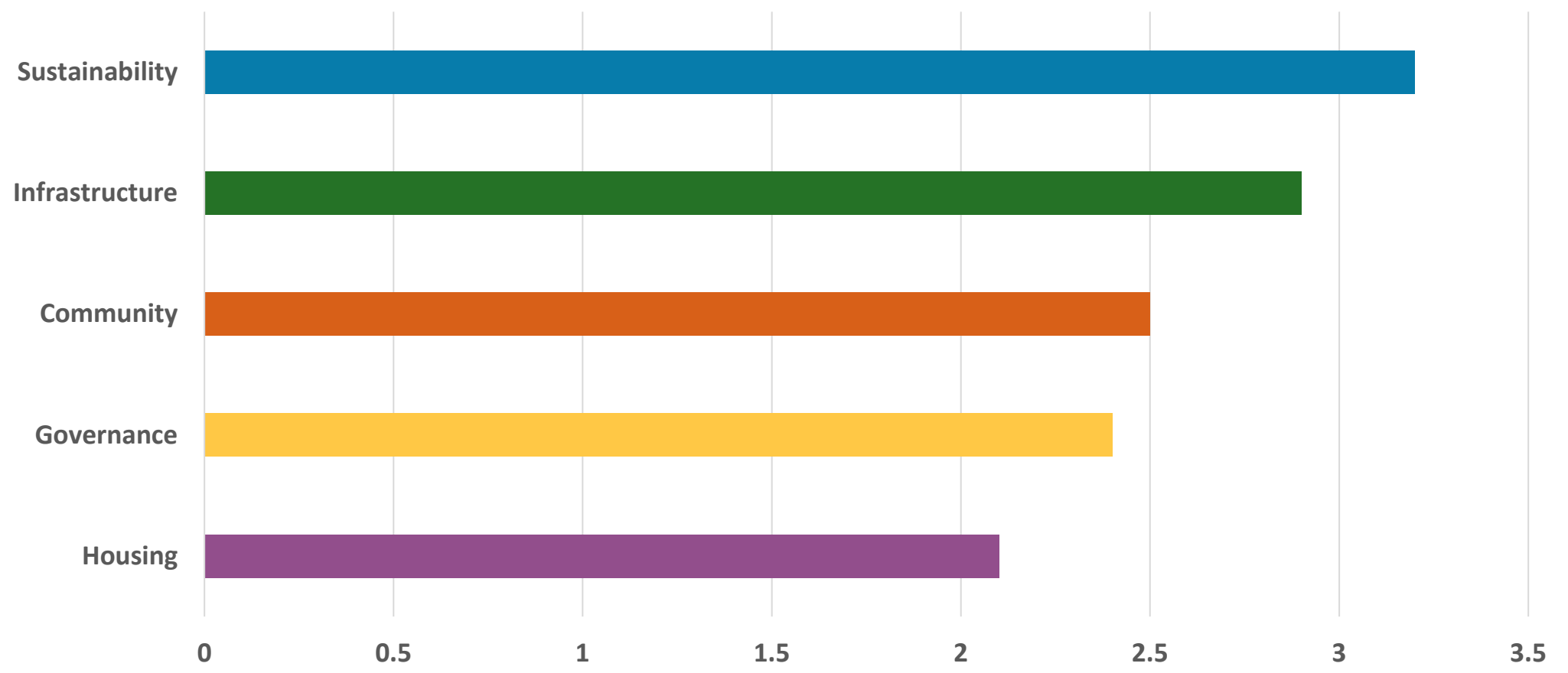
Subjective scoring based on high level professional judgement, not precise or scientific. Meant to illustrate City Manager's analysis of the distribution of the most complex, expensive, and time intensive action items

Criteria Considered:

Staff time

- Technical/legal/logistical complexity
- Number of Stakeholders/Depts Involved
- Timeline/duration
- External Dependencies
- Cost
- Level of community engagement needed

Summary of Two-Year Workplan Effort by Council Strategic Priority



Reporting Plans

Workplan Reporting

- Report out on the status of Workplan items on a **quarterly** basis.
- Planning is underway to develop a visually accessible way to report on the website.
- Move away from the City's Knack tool (used for Study Issues and Top 30) and streamline reporting in one place.
- Facilitate clearer access to information for Council and the public and align staff reporting efforts to one list of priority Workplan items.

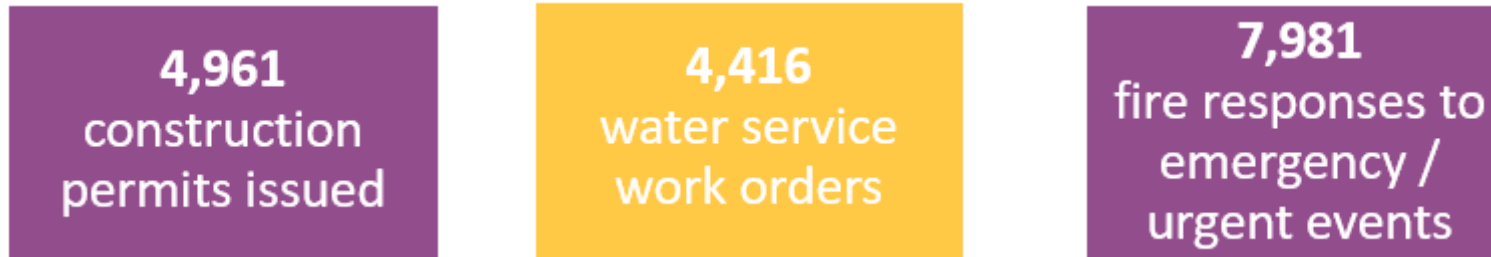
Operational Reporting

- Dashboard on Performance Measures from the Budget

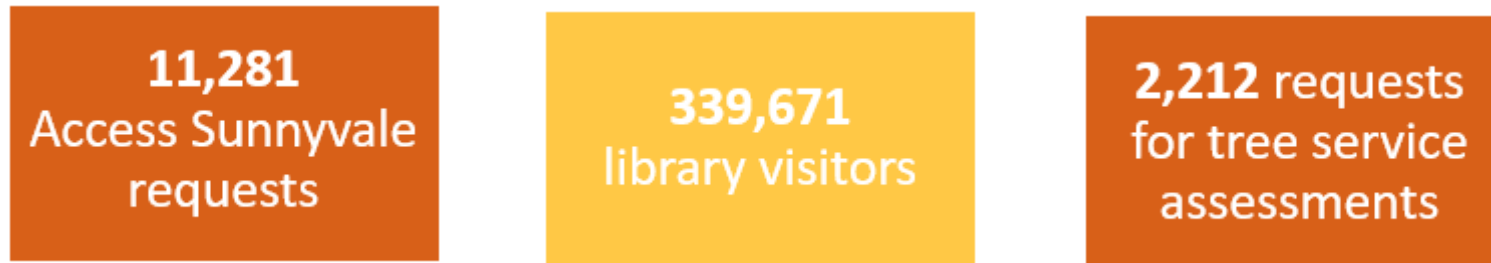
Broader Annual Reporting

Sample of Core City Services

Day to Day Operations



Response to constituents



Progress on projects not on Workplan



Source: FY2022/23 Actuals, Published in FY2024/25 Budget

*combination of more than one workload indicator

Tonight's Actions and Next Steps

Tonight:

- Approve Framework with or without modification (Action)
- Provide feedback or suggestions on Workplan for City Manager consideration. No formal action on Workplan.

Next Steps:

- Budget Workshop, Public Hearing, and Adoption
- Implement Reporting Plans
- Study Issue Policy Evaluation

Recommendation

Alternatives

- Approve the Council Strategic Framework and July 2025-June 2027 Council Strategic Priorities and receive the associated Workplan.
- Approve the Council Strategic Framework and July 2025-June 2027 Council Strategic Priorities with specified modifications and receive the associated Workplan.
- Other direction as provided by Council.

Staff Recommendation

- Alternative 1. Approve the Council Strategic Framework and July 2025-June 2027 Council Strategic Priorities and receive the associated Workplan.