



Animal Control Services

September 30, 2025

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Agenda

1. Overview of the Animal Services Program
2. Impact of Humane Society closure & new shelter provider
3. Next Steps

Overview of Program

- DPS's Animal Control Program consists of the following:
 - ◆ One (1.0 FTE) Senior Community Services Officer
 - ◆ One (1.0 FTE) Animal Control Officer
 - ◆ One (1) Animal Control Vehicle
- Agreement with external service provider for shelter services
 - ◆ HSSV until February 1, 2025
 - ◆ Santa Clara County beginning on February 1, 2025



Program Budget

Line Item	FY24 - 25	FY 25 - 26
Staffing	\$325,871	\$338,433
Contract Services	\$492,320	\$505,164
TOTAL	\$818,191	\$843,597

Services Provided

- Investigate reports of stray, nuisance, injured, abused, neglected and dangerous animals.
- Impound stray, injured, aggressive or dangerous animals.
- Enforce codes, ordinances, and regulations pertaining to the care and control of animals.
- Remove and dispose of deceased animals.

Shelter Services Recap - HSSV

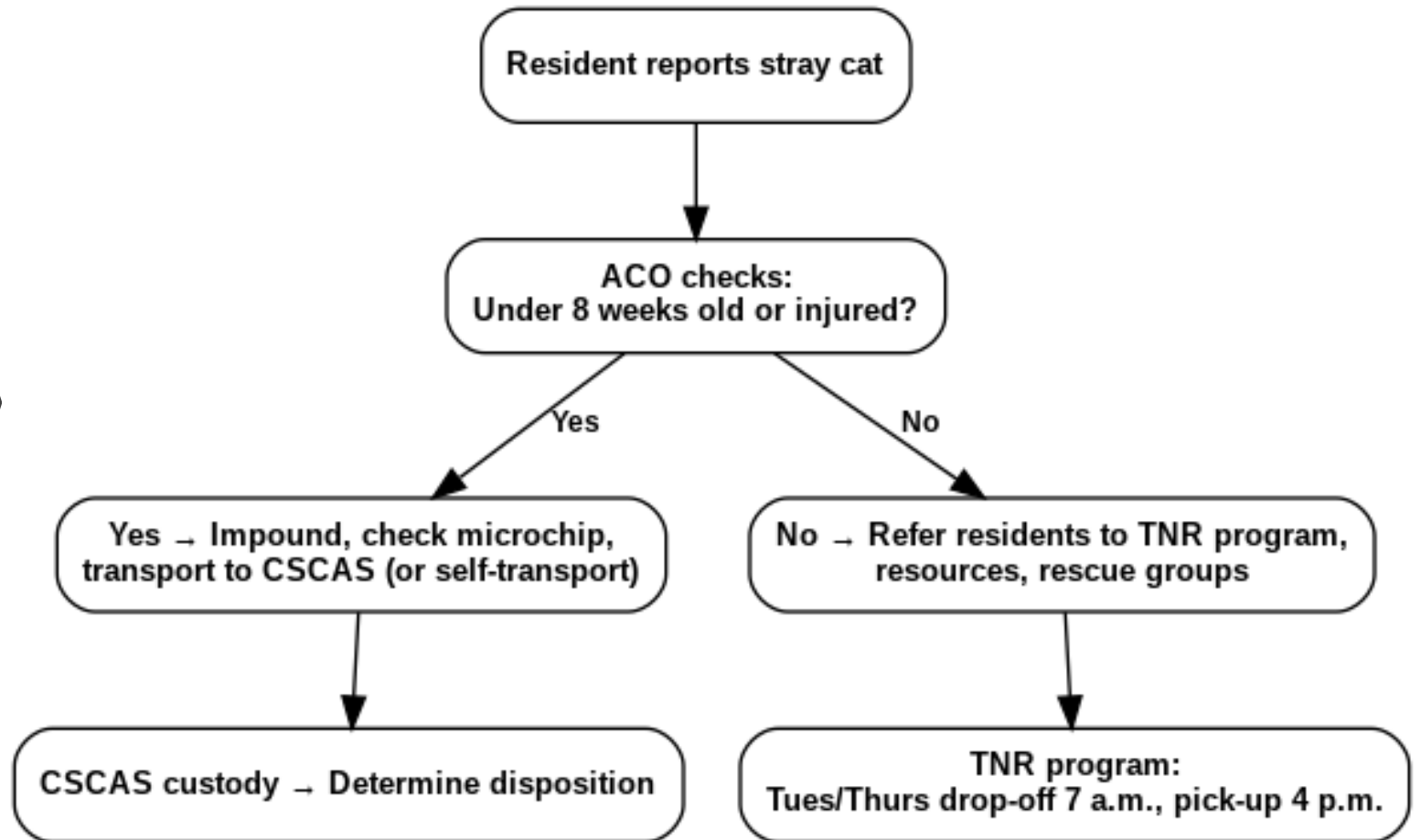
- Humane Society Silicon Valley (HSSV) served as Sunnyvale's animal services provider for 18 years (since April 19, 2007).
- On December 16, 2024, a fire severely damaged HSSV's Milpitas facility, impacting operations.
- On January 28, 2025, HSSV notified the city of its intent to terminate services effective February 1, 2025.
- HSSV estimated a two-year repair timeline.
- City and HSSV mutually agreed to terminate the agreement via official notice delivered June 6, 2025.

Current Shelter Services - County

- On February 1, 2025, City and County entered into an agreement under an emergency procurement
- County of Santa Clara Animal Shelter does not impound healthy stray cats
- Shelter approach to community cats:
 - ◆ Impounding causes stress to cats
 - ◆ Cats can return home on their own without intervention
 - ◆ Fewer than 2% of impounded cats are reclaimed by owners
- SMC 6.05.010 related to impounding healthy stray cats suspended by Council Resolution 1289-25 on April 22, 2025



General Processes of Stray Cats



- Since the suspension of SMC 6.05.010 on April 22, 2025 via Resolution 1289-25, related to impounding healthy stray cats, animal control has tracked 19 calls for service that did not meet the impound criteria outlined above.

Animal Control Program Data

	FY22-23	FY23-24	FY24-25
Calls for service	1,394	1,675	1,790
Number of animals transported	196	239	342
Number of trips to shelter	147	200	192
Hours spent traveling to & from shelter	176	230	269

Next Steps

- Additional resources for animal services will be evaluated and, if needed, proposed during future budget cycles.
- Staff has begun development of solicitation materials and plans to go out to bid in mid 2026.
- In the meantime, the City will exercise a 1-year extension for shelter services with the County.