



Sunnyvale

Proposed Multi-Family Bulky Item Collection Program

Shikha Gupta, Solid Waste Programs Division Manager
Environmental Services Department



Background:

- Council directed
- MFDs currently are not provided this service
- Reduce Illegal dumping of bulky items

MFDs (Multi-Family Dwellings) in Sunnyvale

Unit size	# of complexes
4-plex	531
5-10 units	235
11-49 units	254
50-100 units	66

Unit size	# of complexes
101-150 units	22
151-249 units	42
250+ units	18

Total Complexes: 1,168 (~30,000 units)

Pilot Program

- Duration: April 1 to Sept. 30, 2024
- 99 invited properties (2542 units)
 - ◆ Representative sample, selected based on high illegal dumping and types of MFDs
- 2 appts / unit; 2 items / appt
- 19 MFDs participated:
 - ◆ 7% of possible appointments
 - ◆ 51 individual collections, 2 bins
- 86 Items collected

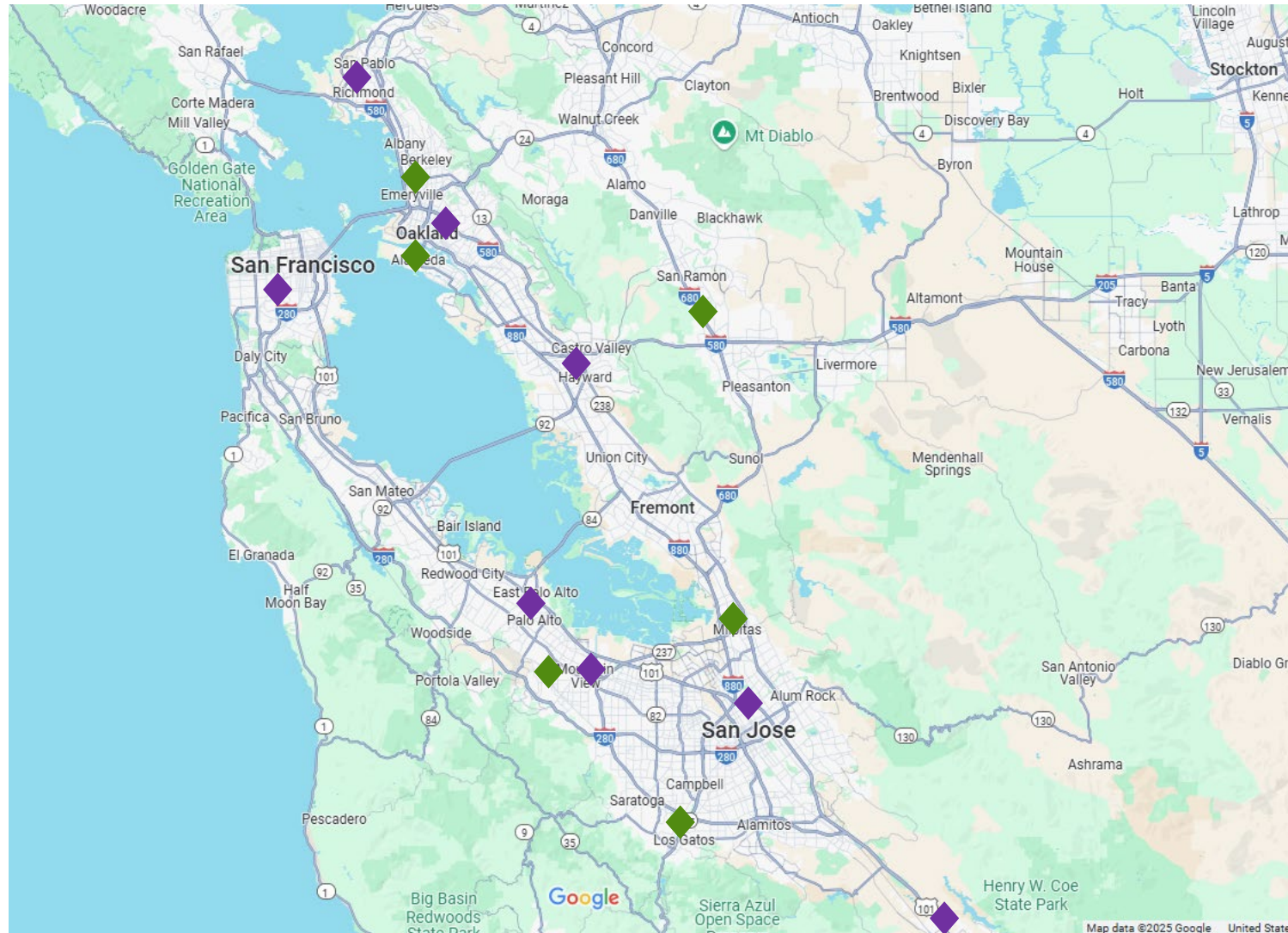


Property Manager Pilot program Feedback

- ◆ 23% response rate
 - Program was helpful, glad they participated
 - Mix between property managers wanting to manage appointments vs. tenants
 - Request for automated scheduling system
 - Third-party bulky-hauling service providers



Neighboring Cities – Charge vs. No Charge



- ◆ Charge
- ◆ No charge

Proposal: Permanent MFD Program



- **MFDs < 250 units**
- ♦ **2 appointments per unit; 2 items/appt.**
- ♦ Implement ReCollect as appointment tool for easy registration and tracking
- ♦ Property Managers and residents can both make appointments

Proposal: Permanent MFD Program

Large MFDs: 250+ units

- ◆ Weekly collection; no appointments needed
- ◆ 18 MFDs in SV



Single- vs. Multi-Family Programs

Current Single-Family Program

- Two bulky items included
- Also 2 CYD of bagged garbage
- Residents make appt. via automated system or phone



Proposed Multi-Family Program

- Two bulky items included
- NO extra garbage allowed
- Residents or PM make appt. mostly on automated system



Annual Estimated Budget for MFD Bulky Item Program

Item	Cost
Two Drivers	\$406,000
Vehicle Annual Depreciation (Estimate \$300,000)	\$30,000
ReCollect system annual cost	\$24,000
Processing and Disposal costs	\$180,000
Total	\$640,000

Program can be proposed as part of FY 2025-26 budget

Potential Concerns with Proposed Program

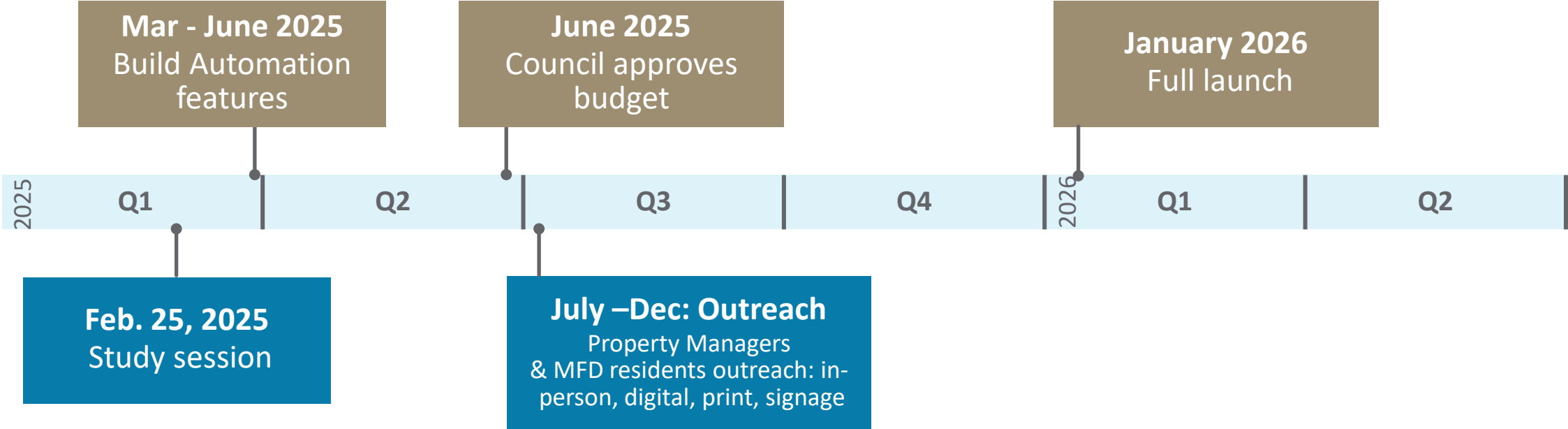
Medium risk:

- ◆ Slow initial adoption
- ◆ Placement of bulky items at properties
- ◆ Less use of online scheduling system

Low risk:

- ◆ Tenants or managers making excessive # of appointments

Outreach and Launch Timeline



Council Questions and Feedback



- Questions
- Feedback on the proposed program
- Any desired modifications or enhancements
- Program proposed to be included in FY 2025-26 Recommended Budget