



Sunnyvale

Approve an Amendment to the WeHOPE Services Agreement for an Inclement Weather Hotel Pilot Program; and Approve Budget Modification No. 11

Amanda Sztoltz, Homeless Services Manager
City Council, Dec. 10, 2024



Agenda Overview

Background

Inclement Weather Hotel Pilot Program

Fiscal Impact

Future Program Costs

Recommendation



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Background

Background

Study Issue OCM 22-02 (selected in 2022)

- Included Review of:
 - ◆ Warming Center models
 - ◆ Services
 - ◆ Potential locations
 - ◆ Key partners
 - ◆ Necessary resources
 - ◆ Criteria for hours of operation
 - ◆ Triggers to determine when warming center would be activated
- 2022 – Council Strategic Priority: Supporting the Unhoused Community
- FY 23-24 Homeless Services Manager added to CDD; study moved to CDD

Background (cont.)

WeHOPE – Street Outreach Service Provider

- August 2024, Council approved a 1-year service agreement to provide:
 - ◆ Street outreach
 - ◆ Temporary hotel program
 - ◆ Dignity on Wheels (DoW) *mobile hygiene service*





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Inclement Weather Hotel Pilot Program

Inclement Weather Hotel Pilot Program

- **Pilot program:** Dec. 2024 – April 2025
- **Location:** Extended Stay America Suites
- **Operator:** WeHOPE
- **Program Details:**
 - ◆ 10 hotel rooms for up to 20 inclement weather nights
 - ◆ 3 Residential Service Coordinators (overnight)
 - ◆ 2 meals/day





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Fiscal Impact

Fiscal Impact – Overnight Warming Location Amendment

Contract amount for 1 year including the base program cost & contingency

Service	Cost
Staffing (including indirect)	\$23,256
Operations	\$37,731
Contingency	\$12,197
TOTAL	\$73,184

Fiscal Impact – Budget Amendment No. 11

Total contract amount for 1 year
Including the base program cost and contingency:

Funding Source	Current	Increase/Decrease	Revised
PLHA	0	\$179,411	\$179,411
Funding Source	Current	Increase/Decrease	Revised
General Fund	\$909,780	(\$106,226)	\$803,554
TOTAL AMENDED CONTRACT			\$982,964



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Future Program Costs

Future Program Costs

Number of Rooms	Number of Program Nights	Estimated Program Cost
10	40	\$150,760
20	40	\$224,255



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Recommendation to City Council

Recommendation to City Council

Alternatives

1. Approve an Inclement Weather Hotel Pilot Program and related Amendment to the WeHOPE contract; and approve Budget Modification No. 11 in the Amount of \$73,184, and authorize the City Manager to approve up to two additional years if the pilot is successful and funding is available.
2. Alternative 1 with modifications.
3. Do not pursue an Inclement Weather Hotel Program and do not amend the existing WeHOPE

Staff Recommendation

1. Alternative 1: Approve an Inclement Weather Hotel Pilot Program and related Amendment to the WeHOPE contract; and Approve Budget Modification No. 11 in the Amount of \$73,184 and authorize the City Manager to approve up to two additional years if the pilot is successful and funding is available.