



Sunnyvale

Approve an Amendment to the WeHOPE Services Agreement for an Inclement Weather Hotel Pilot Program; and
Approve Budget Modification No. 11

Amanda Sztoltz, Homeless Services Manager
City Council, Dec. 10, 2024



Agenda Overview

Background

Inclement Weather Hotel Pilot Program

Fiscal Impact

Future Program Costs

Recommendation



Background

Background

Study Issue OCM 22-02 (selected in 2022)

- Included Review of:
 - ◆ Warming Center models
 - ◆ Services
 - ◆ Potential locations
 - ◆ Key partners
 - ◆ Necessary resources
 - ◆ Criteria for hours of operation
 - ◆ Triggers to determine when warming center would be activated
- 2022 – Council Strategic Priority: Supporting the Unhoused Community
- FY 23-24 Homeless Services Manager added to CDD; study moved to CDD

Background (*cont.*)

WeHOPE – Street Outreach Service Provider

- August 2024, Council approved a 1-year service agreement to provide:
 - ◆ Street outreach
 - ◆ Temporary hotel program
 - ◆ Dignity on Wheels (DoW) *mobile hygiene service*





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Inclement Weather Hotel Pilot Program

Inclement Weather Hotel Pilot Program

- **Pilot program:** Dec. 2024 – April 2025
- **Location:** Extended Stay America Suites
- **Operator:** WeHOPE
- **Program Details:**
 - ◆ 10 hotel rooms for up to 20 inclement weather nights
 - ◆ 3 Residential Service Coordinators (overnight)
 - ◆ 2 meals/day





Fiscal Impact

Fiscal Impact – Overnight Warming Location Amendment

Contract amount for 1 year including the base program cost & contingency

Service	Cost
Staffing (including indirect)	\$23,256
Operations	\$37,731
Contingency	\$12,197
TOTAL	\$73,184

Fiscal Impact – Budget Amendment No. 11

Total contract amount for 1 year
Including the base program cost and contingency:

Funding Source	Current	Increase/Decrease	Revised
PLHA	0	\$179,411	\$179,411

Funding Source	Current	Increase/Decrease	Revised
General Fund	\$909,780	(\$106,226)	\$803,554
TOTAL AMENDED CONTRACT			\$982,964



Future Program Costs

Future Program Costs

Number of Rooms	Number of Program Nights	Estimated Program Cost
10	40	\$150,760
20	40	\$224,255



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Recommendation to City Council

Recommendation to City Council

Alternatives

1. Approve an Inclement Weather Hotel Pilot Program and related Amendment to the WeHOPE contract; and approve Budget Modification No. 11 in the Amount of \$73,184, and authorize the City Manager to approve up to two additional years if the pilot is successful and funding is available.
2. Alternative 1 with modifications.
3. Do not pursue an Inclement Weather Hotel Program and do not amend the existing WeHOPE

Staff Recommendation

1. Alternative 1: Approve an Inclement Weather Hotel Pilot Program and related Amendment to the WeHOPE contract; and Approve Budget Modification No. 11 in the Amount of \$73,184 and authorize the City Manager to approve up to two additional years if the pilot is successful and funding is available.