



Sunnyvale

WeHOPE

Street Outreach and Essential Homeless Services Contract Agreement

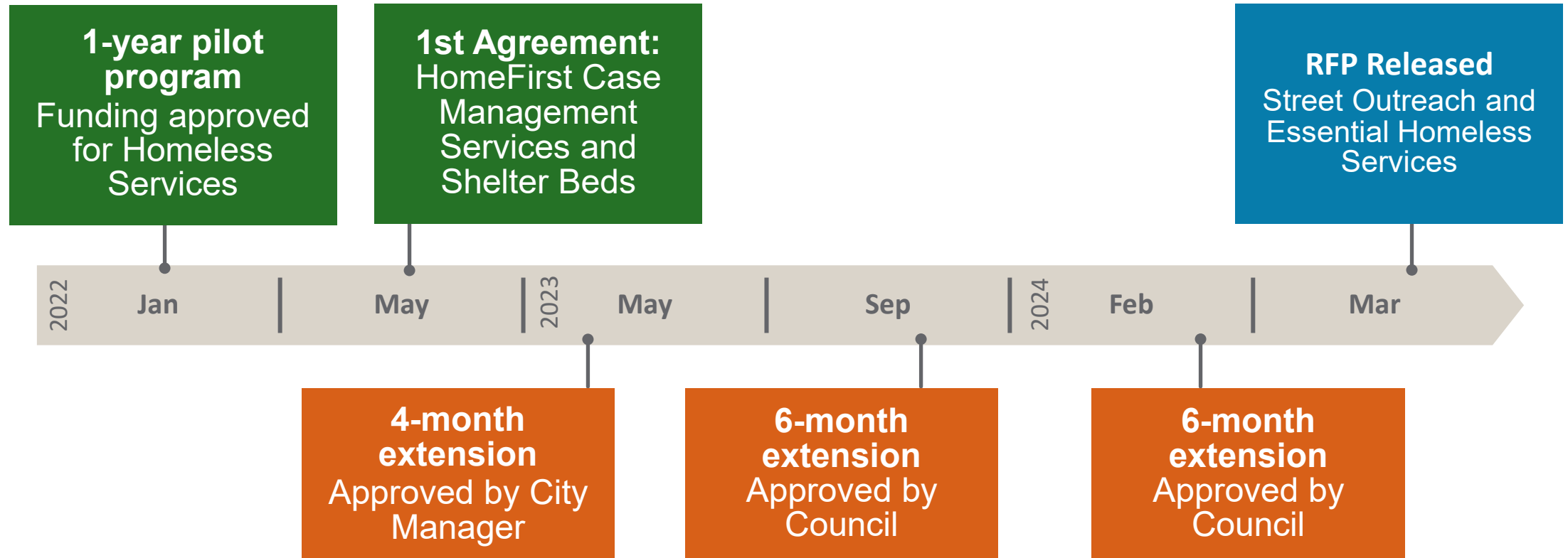
Amanda Sztoltz, Homeless Services Manager
City Council Meeting, August 13, 2024



Proposed Agreement Overview

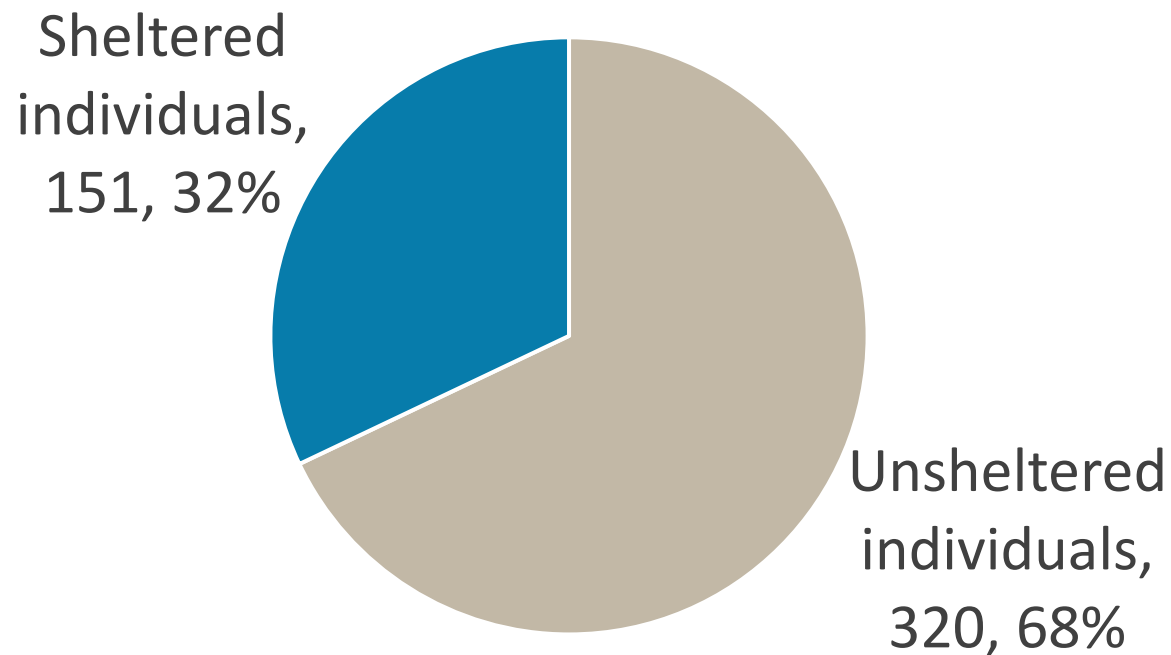
- **Street Outreach and Dignity on Wheels Mobile Hygiene Services**
- **Contract** between
 - ◆ City of Sunnyvale and **WeHOPE**
- **Term:** September 1, 2024 – August 31, 2025
- **Amount: \$909,780**
 - ◆ Request to renew contract for up to 4 additional one-year periods, pending funding and performance

History of Street Based Outreach Services

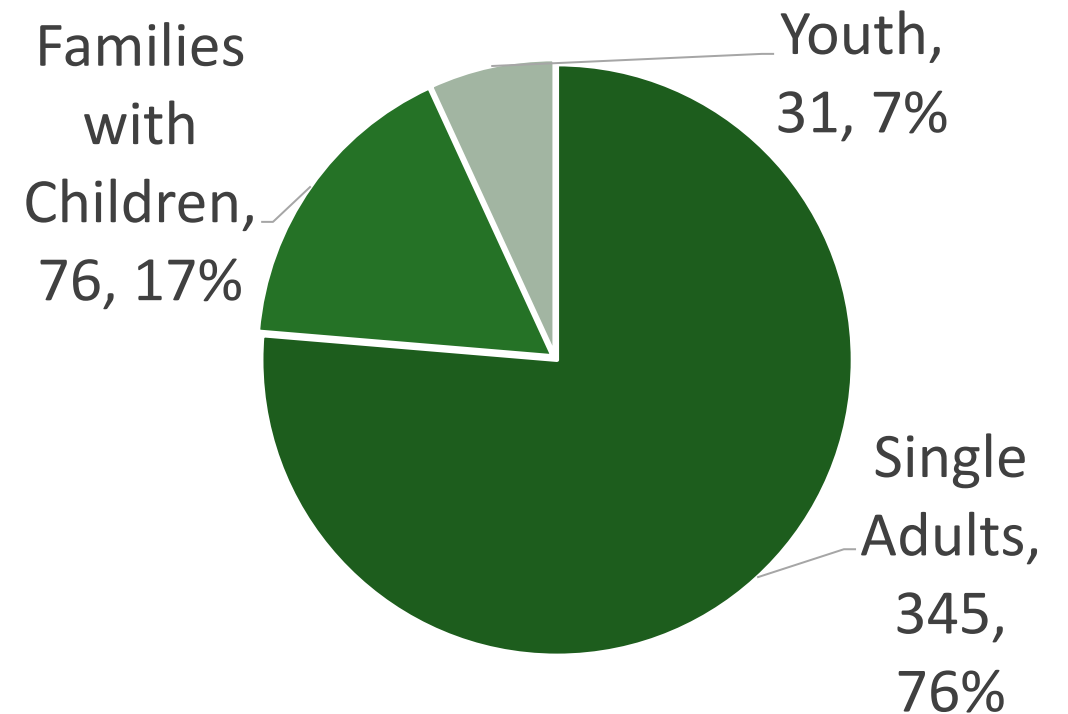


Sunnyvale Data on Homelessness

471 Unhoused Individuals



By Household Type



2023 Santa Clara County PIT Count Data, SCC VI-SPDAT data, July 2023-May 2024



Proposed Services

Street Outreach + Temporary Hotel Program Proposal



STAFFING:

4 FTE Street Outreach staff & Case Managers
0.5 FTE Housing Navigator



STREET OUTREACH PROGRAM MODEL:

Street Outreach services - seven days a week



COST:

\$651,457 (includes \$220,000 for hotel program)

Temporary Hotel Program

5 Rooms at Extended Stay Hotel

- ◆ 3 rooms for base bid
 - 2 additional rooms part of optional services
- ◆ Short term stays up to 30 days
- ◆ Must be working on goals & meeting regularly w/staff
- ◆ Comply with program policies
- ◆ Cost: \$220,000

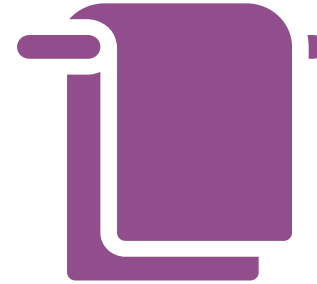
Optional Service: Mobile Hygiene Program



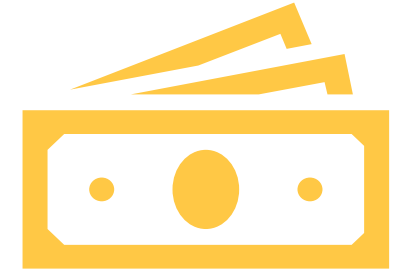
Provide laundry,
showers,
restrooms,
onsite case
management



2 locations,
2x/week,
for 4-hour
sessions



Hygiene
supplies,
clothing,
towels, laundry
pods provided



Cost: \$258,323

Service Objectives

Program	Number of Activities & Measures	Example Service Objectives
Street Outreach & Case Management	6 Activities 6 Measures	At least 3,000 outreach encounters (duplicated and unduplicated) will occur annually
Temporary Hotel Program	3 Activities 4 Measures	100% of hotel stay participants will have completed a housing plan during their program stay.
Mobile Hygiene Program	2 Activities 4 Measures	A minimum of 25 unduplicated participants will be served at each location per month.

Cost of Services

Service	Cost (Includes Indirect Costs)
Street Outreach (including 5 hotel rooms)	\$651,457
DoW Mobile Hygiene Program	\$258,323
Total	\$909,780

Budget Modification - 1st Year

BUDGET MODIFICATION No. 5	CURRENT	INCREASE (DECREASE)	REVISED
GENERAL FUND			
<i>Reserves</i>			
Budget Stabilization Fund	\$89,889,830	(\$651,457)	\$89,238,373
Service Level Set-Aside	\$3,390,000	(\$258,323)	\$3,131,677
<i>Use</i>			
Street Outreach and Essential Homeless Services	-	\$909,780	\$909,780

Staff Recommendation

- **Alternative 1:** Award the following contract to WeHOPE and Authorize the City Manager to take several actions:
 - a. Award a (1) one-year contract for Street Outreach and Dignity on Wheels mobile hygiene services in substantially the same form as Attachment 1 to the report, to WeHOPE in a not-to-exceed amount of \$909,780 for base bid;
 - b. Authorize the City Manager to execute the contract when all necessary conditions have been met;
 - c. Authorize the City Manager to increase the contract to the available budget;
 - d. Authorize the City Manager to renew the contract for up to (4) additional one-year periods based upon available funding, need, pricing, and service;
 - e. Authorize the City Manager to modify each contract's compensation schedule subject to negotiated pricing; and
 - f. Approve Budget Modification No. 5 in the amount of \$909,780



Sunnyvale

Questions?

Thank you!