



Sunnyvale

# Emergency Operations Center Report – Sunnyvale Senior Center

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September 9, 2020



# Sunnyvale Serves

## Transition to Sunnyvale Serves

- March 12<sup>th</sup> Senior Center Closed
- March 17<sup>th</sup> Senior Center designated as the Citywide Answer Point for Covid-19 non-emergency resources and questions
- Sunnyvale Serves continues to operate and provide support and services currently



# Sunnyvale Serves

## Overview of Services

Service Provided	TOTAL
Self Help Meals	11628
City Café To Go Meals (pick up)	1179
City Café Delivery	1800
Grocery Delivery	206
Other Delivery	101
Service Requests Noted	719
Calls Taken by AP	3082
Calls Done by Care Managers	2261
<b>Support Provided to Sunnyvale Comm. Svc</b>	0
Deliveries	441
Other Support Provided (check in calls)	289



# Sunnyvale Serves

## Other Senior Center Services

- Online programs
- Care Management

Questions?

