

RESPONSE TO COUNCIL QUESTIONS RE: 11/17/2020 CITY COUNCIL AGENDA

Agenda Item #: 1.B

Title: Approve the List(s) of Claims and Bills Approved for Payment by the City Manager

Council Question: Please provide more information about the \$788,272.78 payment to Folsom Lake Ford.

Staff Response: This payment is for the purchase of 16 new police interceptor Hybrid Sport Utility Vehicles (14 marked and 2 unmarked). A purchase order was awarded by Council on December 10, 2019 (RTC 19-1211).

Council Question: Please provide more information about the \$990,957.48 payment to Golden State Fire Apparatus. If this pertains to the two new fire apparatuses recently approved by Council, please provide what this payment represents (payment in full, progress payment, etc.) and please also provide an update on delivery of the two apparatuses.

Staff Response: This is a prepayment on the purchase of two Triple Combination Fire Pumpers. A purchase order was awarded by Council on September 29, 2020 (RTC 20-0514). The terms included a 75% prepayment in exchange for lower pricing. To protect the City's interests, Purchasing staff in the Department of Finance negotiated a performance bond as well. The order for the equipment has been placed and the production completion date is estimated to be August 2021, after which additional time will be needed to deliver and equip the new Fire Pumpers before they can be deployed into service, which will occur in the fourth quarter of 2021.

Agenda Item #: 3

Title: Consider a Three-Month Pilot Program to Stream Council Meetings on Facebook Live and Consider Budget Modification No. 10 in the Amount of \$6,500 to Fund the Pilot Program.

Council Question: Does staff have any information about the reliability of Facebook Live? The county health department uses Facebook to livestream their COVID-19 press conferences, and occasionally the video feed has dropped out for most or all users (online comments indicate that many viewers experience the dropouts at the same time, so it is not a wifi issue for individual viewers). I am wondering if cities that use Facebook Live have experienced similar reliability issues.

Staff Response: Many cities in the Government Social Media Facebook group reported reliability issues when streaming on Facebook Live. Complaints about glitches included video freezing, audio cutting off, and video delays during a live stream. We have also experienced technical issues with our own live streams on Facebook. For example, our Pride Ceremony live streamed upside down for no apparent reason. During our announcement of the Sunnyvale Cares Program, the Facebook Live stream crashed and we experienced buffering delays. For this reason, many cities have IT support staff available to manage technical issues that may arise with the live stream.