

ATTACHMENT 3

Water Conservation Program Updates

Rebate Updates and New Programs



As of April 22, 2014, certain rebate amounts for several key programs have **doubled**, while others have increased significantly. These increases are temporary, through September 30, 2014, and certain restrictions apply:

Landscape Conversion Rebate Program

- Rebates have doubled from \$1.00 per square foot to \$2.00 per square foot for converting high water using landscape to low water using landscape. This amount is even higher in areas that have a cost sharing partner, such as Palo Alto, Morgan Hill and the San José Municipal Water System. For more information or to schedule a pre-inspection, please call the Water Conservation Hotline at (408) 630-2554.

Landscape Rebate Program

- Several irrigation hardware rebates have doubled. Customers may receive up to \$1,000 for landscape meters, flow sensors and hydrometers.
- Weather based irrigation controllers are now eligible for a rebate of up to \$1,000 per controller that serves 13 to 24 stations and \$2,000 per controller that serves 25 or more stations. Rebates for controllers with 1 to 12 stations remains up to \$300 per controller.

In addition to the new rebate amounts for the Landscape Rebate program, the district offers FREE Landscape Surveys for multi-family, commercial, and institutional sites with a minimum of 5,000 square feet of irrigated landscape. For more information, please call the Water Conservation Hotline at (408) 630-2554.

Graywater Laundry to Landscape Rebate Program

- The rebate program has been doubled to



\$200. Customers can receive \$200 per residential site for properly connecting a clothes washer to a graywater irrigation system. For more information or to schedule a pre-inspection and receive a Graywater Laundry to Landscape Rebate Program application, please email conservation@valleywater.org or call the Water Conservation Hotline at (408) 630-2554.

Commercial Rebate Programs

- Commercial rebates are available for qualifying businesses, apartment complexes and schools in Santa Clara County for high-efficiency washing machines, submeters, process improvements, air-cooled ice machines, and connectionless food steamers. Some rebates that have recently increased include:
 - » Businesses that replace or update equipment which results in a measurable water reduction may receive a rebate of \$8 per 100 cubic feet of water saved per year, or 50 percent of the project cost, whichever is less. That's double the previous rebate amount. The amount is even higher in areas that have a cost sharing partner, such as San José Municipal Water System.
 - » Connectionless commercial food steamers can earn a rebate of up to \$1,000 per compartment, up from \$485.
 - » Commercial clothes washers can qualify for a rebate of up to \$800 per washer, doubling the previous amount.

[continued on back »](#)

As of January 1, 2014, rebates were permanently increased for the following programs:

High-Efficiency Toilet Rebate Program

- Replace your inefficient toilets and you may be eligible to receive up to \$125 per PREMIUM model High Efficiency Toilet and up to \$50 per Non PREMIUM model High Efficiency Toilet, no pre-inspection required. For more information or to receive a High Efficiency Toilet Rebate Program application, please call the water district's contractor, ConserVision Consulting, at 1-877-874-8479.

Residential High Efficiency Clothes Washer Rebate Program

- Purchase and install a qualifying high efficiency clothes washer and you may be eligible to receive up to \$200 for a combined water agency and PG&E rebate on a qualifying Energy Star Most Efficient clothes washer or up to \$50 for a water agency rebate on a qualifying energy efficient clothes washer. For more information or to apply online, visit: waterenergysavings.com. City of Palo Alto residents should visit the city's website for more information.

Submeter Rebate Program

- Mobile home parks and condominium complexes can receive up to \$150 per installed submeter for changing from a master water meter to individual water submeters.

Before purchasing equipment or beginning any project, customers should check eligibility requirements at www.valleywater.org/programs/waterconservation.aspx or call the district's water conservation hotline at (408) 630-2554.

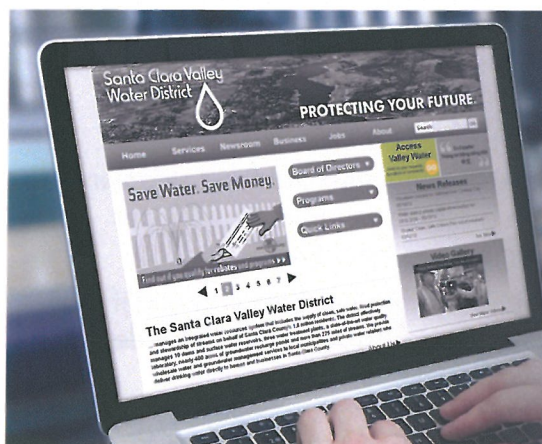
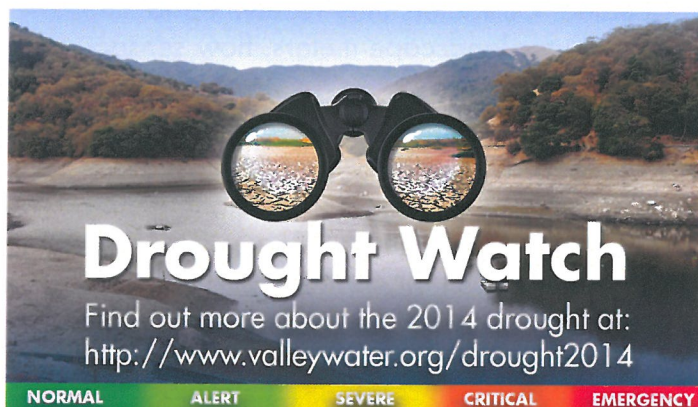
Additional services:

Water-Wise House Call

- A Water-Wise House Call is a free home water use survey that helps identify opportunities where you can conserve water. To suit your schedule, Water-Wise House Calls are available for Santa Clara County residents and apartment managers Monday through Saturday, during daylight hours. To schedule an appointment, please call 1 (800) 548-1882. If you are a San Jose Water Company customer, please call (408) 279-7900 to schedule a free water audit.

Water Saving Tips

- Visit save20gallons.org or call the Water Conservation Hotline at (408) 630-2554.
- We regularly post water saving tips on our Facebook page and Twitter feed. Follow us and share tips with others.



For more information, contact the **Water Conservation Hotline** at (408) 630-2554, email conservation@valleywater.org, or visit our website at valleywater.org and use our **Access Valley Water** customer request and information system. With three easy steps, you can use this service to find out the latest information on district projects or to submit questions, complaints or compliments directly to a district staff person.

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