

**Overview  
Santa Clara County  
Cold Weather Shelter Program (CWSP)**

**Impact on City Services**

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July 25, 2017

# Purpose

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## Review

- Board of Supervisors' (BOS) Direction to Extend Cold Weather Shelter Season & Use of 999 Hamlin Court
- City's Request to the County to Address Issues Related to CWSP Operations
- County Staff's Recommended Changes

## Reaffirm

- City's commitment to partnering with the County and local service providers in providing a safe and welcoming environment for all



# Board of Supervisors' (BOS) Direction

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Direct Administration (County) to:

- Report in August 2017 regarding expansion of the Cold Weather Shelter Program
- Provide a budget and operational plans for longer season (October 15 – April 15)
- Use of portion of the 999 Hamlin property to provide interim housing

# City's Request to the County Related to CWSP Operations

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- Presentation to Sunnyvale City Council
- Meet with City Staff to Discuss Options for Addressing Impacts to City Operations
- Hold Public Outreach Meetings on Proposal in Sunnyvale
- Provide a Progress Report:
  - Sidewalk & Lighting Improvements Along Ross Drive
  - Removal of Modular Building
  - Any New Signage on the Site
  - Creation of A Smoking Area and/or Any Changes to the Shuttle Service
- Complete the above steps prior to finalizing plans/report to BOS



# Progress on Action Items

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- County presentation - July 25, 2017 Council meeting
- City & County staff met twice to review impact of CWSP on City operations
- City submitted cost-sharing proposal for security & training to mitigate negative consequences of serving as a shuttle stop
  - County share = ~ approximately \$28,000
- Public outreach meetings scheduled for Aug. 3 @ 10 am & 7 pm at Shelter
- County staff notified City that it will not be recommending City's cost sharing proposal nor seeking additional beds in Gilroy
- Other items to be addressed during County presentation (sidewalks, lighting, modular, signage, smoking area fence, shuttle service)

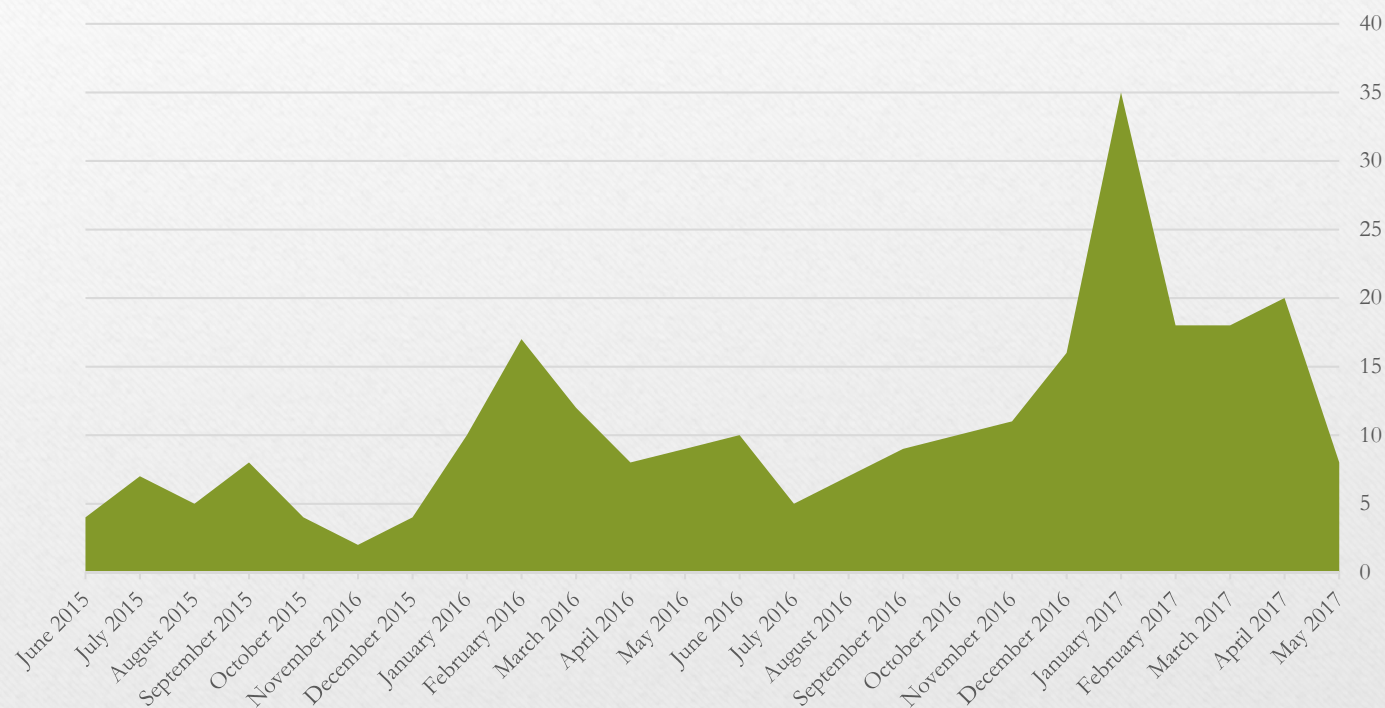
# Library Incident Analysis

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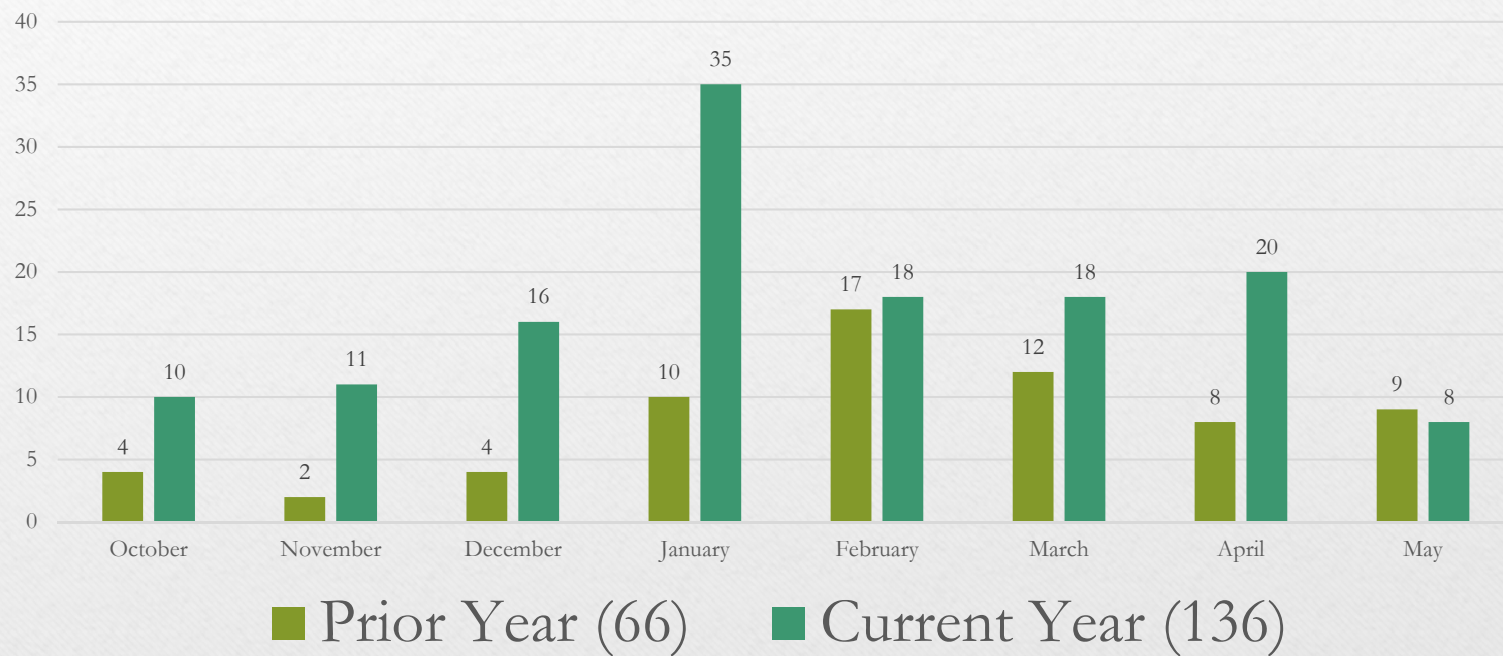
June 2015 – May 2017  
Sunnyvale Public Library



# Number of Incidents by Month

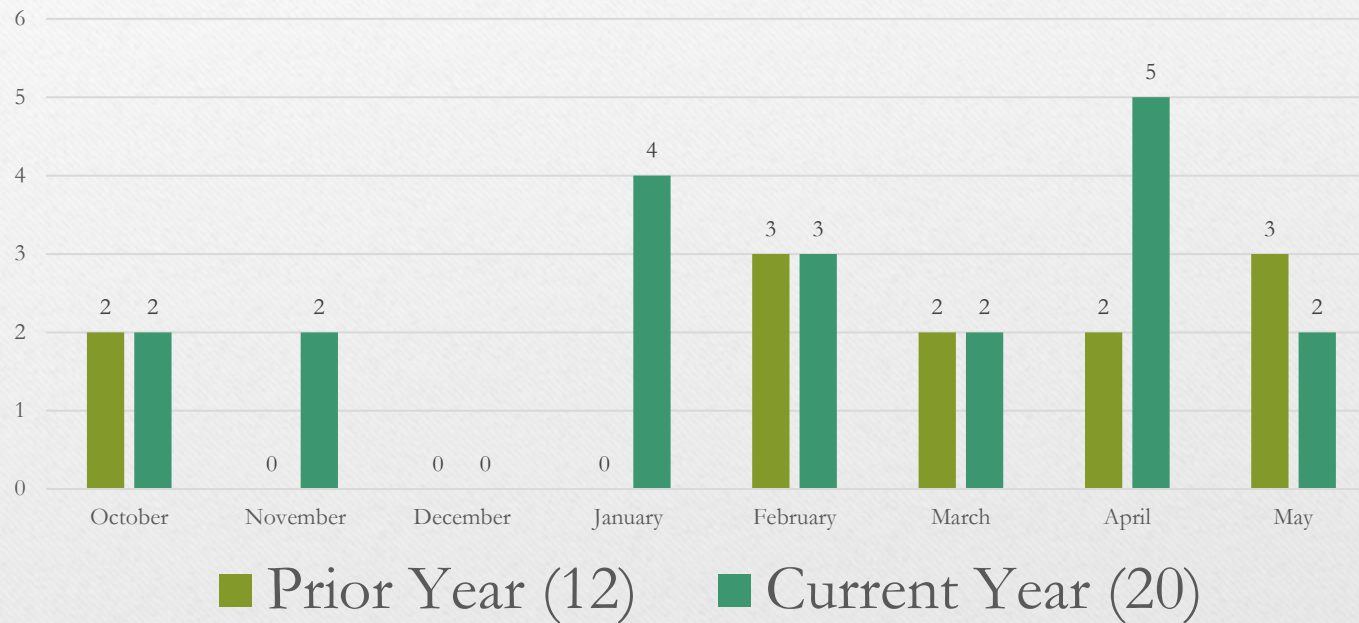


# Year to Year Comparison Number of Incidents

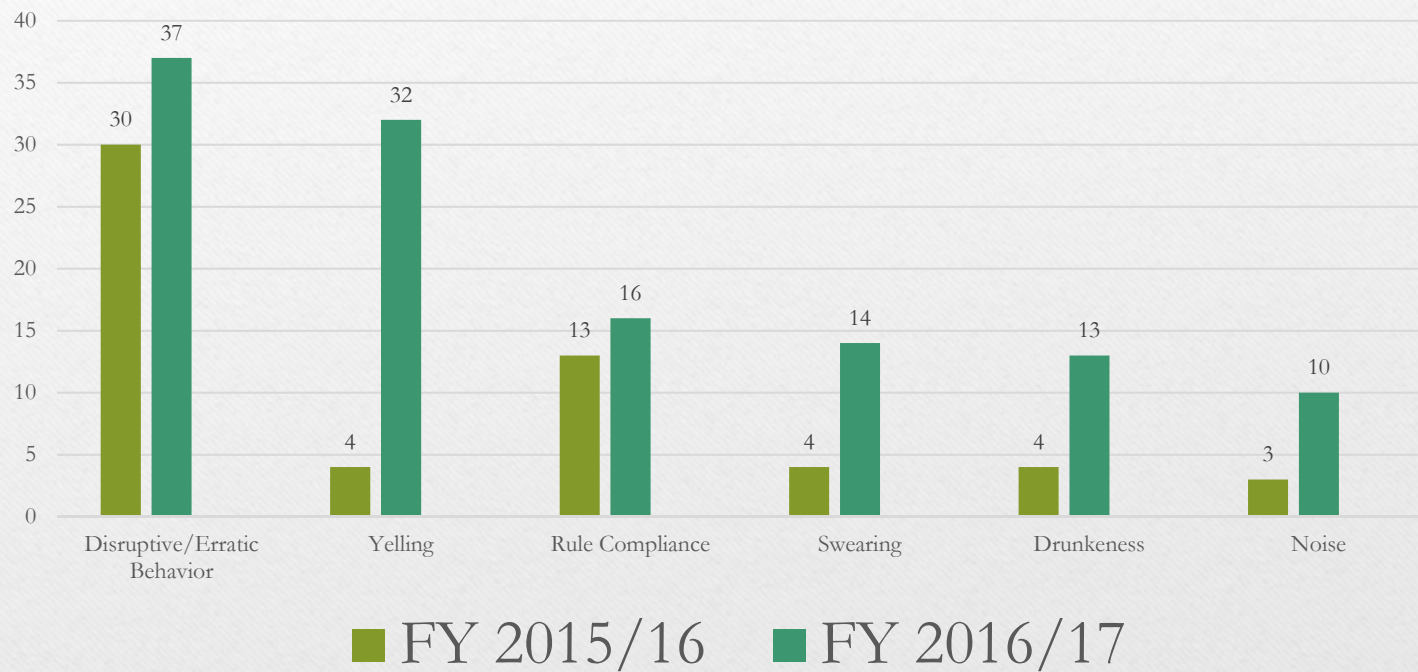




# Year to Year Comparison Number of Suspensions



# Year to Year Comparison Incidents by Type





# Conclusions

- 106% increase in incidents – (66 to 136)
- 67% increase in suspensions – (12 to 20)
- Severity of incidents increased this past year
  - 21 public safety responses – up 67%
  - Drugs, yelling, indecent exposure, threats/hostilities towards staff, assault, stalking, and drunkenness
- While all incidents cannot be attributed to shelter stop, strong correlation between when CWSP began, and ceased, operation

# Conclusions (cont.)

- Heightened anxiety among staff and patrons requiring investments in both training and on-site security



- Online video training required with on-site training scheduled for August, 2017
- Secured grant from Pacific Library Partnership to offset costs and allow for training of surrounding libraries
- On-site security to coincide with start of FY17/18 CWSP
- Invitation extended to increase Downtown Streets Team presence at the Library during CWSP season