



Sunnyvale Cold Weather Shelter Program (CWSP) Presentation

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Sunnyvale CWSP Operational History

- Began operating 20+ years ago at Armory site
- 20+ years operated by HomeFirst of Santa Clara County
- Hamlin site as of Fall 2016
- Shift from walk-in basis to referral basis in Fall 2015
- Current Schedule : November 28th - March 31st
- Adds 125 additional shelter beds to the year round stock of 747

Current Operations

- 125 shelter beds
- Increased staffing and security during operations
- Clients may stay for full winter
- Clients may store belongings at site
- Staff onsite during day
- Outreach team
- Shuttle service & transportation assistance
- 100% referred

Cold Weather Shelter Program FY16

➤ Demand for Shelter

Received 760 referrals of individuals, 317 were not able to serve

Received 50 referrals for families, 25 were not able to serve

➤ Goals and Outcomes

Goal to exit 5% to stable housing, Actual 9.7%

Goal is 25% exit to known destination, Actual 34%

Goal 90% capacity, Actual 95.1%

➤ Calls for service for EMS/Fire/ Police

47 in FY 16, 28 due to medical help needed

Proposal Regarding Sunnyvale CWSP for FY17

- Expand Term of shelter operation to start October 15, 2017
 - Consistent with maximum allowed by state law
 - Inclement weather episodes of 53 days last winter
 - Deaths among homeless population doubled in winter of FY15/16
- Expand beds by 50 due to demand for services

Additional Resources Proposed /Response to Feedback

- Expand HomeFirst staff capacity to offer onsite case management
- Provide access to financial to aid clients to aid in obtaining permanent housing
- Utilize additional beds for CCP case managed clients in search of permanent housing
- Provide increased presence by Homefirst Staff at Sunnyvale Library
- Explore shuttle route modifications

Site Improvements – Updates

- Sidewalk and lighting
- Removal of modular
- Signage
- Smoking area
- Fencing along creek