



**Verizon Wireless**

15505 Sand Canyon Ave, Bldg. D  
Irvine, CA 92618

March 30, 2018

City of Sunnyvale  
456 West Olive Avenue  
Sunnyvale, California 94086

Re: 418 Supporters for Verizon Wireless Small Cells  
City of Sunnyvale

To Whom It May Concern:

I am the Verizon Wireless Marketing Director over the team that maintains and manages all data and information messages that are sent to Verizon Wireless customers in California. In connection with the application referred to above, Verizon Wireless arranged for a text message to be sent to customers with billing addresses within ZIP codes 94085, 94086 and 94087 in Sunnyvale. The entire text message sent reads as follows:

Free Verizon Message: Reply YES to this text to show your support for improved Verizon Wireless service in Sunnyvale. Add a message to tell the City that you support small cell facilities on existing utility pole and light standard locations on City streets. Include your email address for updates.

The text message above was sent on March 23, 2018. As of March 30, 2018, we have received 418 affirmative text message responses indicating support for the proposed facilities and ten respondents opposed. Text messages received confirmed the need to provide improved Verizon Wireless service in Sunnyvale. Samples of the text messages of support received from Verizon Wireless customers appear on the attached pages.

I am available to verify the above information as you may require.

Sincerely,

A handwritten signature in black ink, appearing to read "Jeremy McCarty", written over a horizontal line.

Jeremy McCarty  
Director  
Customer Relationship Management

Attachment

**Sample Text Messages of Support  
Verizon Wireless Small Cells  
City of Sunnyvale**

We definitely need something to improve the services in Sunnyvale.

I agree.

I support more small cell facilities in Sunnyvale.

Please. Anything to improve the wireless service is a plus

Reception is not that great near my area in sunnyvale.

SUPER BAD RECEPTION AT MY HOME

The coverage is very spotty at some areas I have been

The signal is weak

UES I support this heavily . I have a utility pole in my backyard that can be used.  
Current coverage is horrible.

YES I agree with sma cell facilities.

Yes I support small cell facilities on existing utility pole and light standard locations on city of Sunnyvale streets.

Yes / unobtrusive improvements on existing poles can serve the City!

Yes 1613 canary drive. Verizon reception is horrible

Yes and I support the small cell facilities.

Yes I support small cell facilities on existing utility pole and light standard locations on City streets.

Yes I do support small cell facilities I like upgrade service I am receiving

Yes I support small cell facilities on existing telephone poles.

Yes I support small cell facilities on existing utility poles and light standard locations on city street in Sunnyvale.

YES I would appreciate improved service

YES please make our cell service better

Yes Sunnyvale could use that service. Especially on Fair Oaks. Get almost no bars of service.

YES using existing poles will help with the costs of hopefully reducing the cost of cell phone usage costs.

YES Verizon service needs to be as innovative as the industries that live in Sunnyvale and Silicon Valley.

Yes, our coverage needs improvement.

YES, please allow Verizon install more antennas to improve the service in Sunnyvale.

Yes, service has sucked since building new buildings on Mathilda!!!!

YES, I support small cell facilities on city streets.

Yes! Please increase coverage on existing utility pole and light standard locations on city streets.

YES. I SUPPORT SMALL CELL FACILITIES on existing utility pole and light standard locations on city streets.

Yes. I support small cell facilities on existing utility pole and light standard locations on City streets.

Yes. Improved service is sorely needed

Yes. Sunnyvale must keep up their infrastructure.

YES. I cannot believe I live in the heart of silicon valley and have barely a cell signal in my own home. Please allow improvements!

Yes. I get no signal at my house. I support small cell facilities on existing poles on city streets to improve my service.

YES. I support expanded cell service as it can be spotty within sunnyvale.

Yes. I support small cell facilities on utility poles and light standard locations on city streets.

YES. Sunnyvale should be at the front of the line of cities that promote and sustain leading technological capabilities for its citizens.

Yes. Too many dead spots and would help with increased traffic

Yes... I support Verizon for small cell facilities