Presentation for Sunnyvale Library Board of Trustees

FEBRUARY 4, 2019

Supportive Housing System

Homeless Coordinated Rapid Homelessness Management Assessment Rehousing Information Prevention System System **Emergency** Permanent Shelter & **Transitional** Outreach Supportive Housing Interim Housing Housing

County's Housing Priorities

Housing special needs populations is a county priority, therefore the County takes an active role in developing, financing and supporting various types of affordable housing for the populations that we serve.

- Increase the scope and breadth of supportive housing for special needs populations, including homeless and chronically homeless persons.
- Increase the supply of housing that is affordable to extremely low income (ELI) households.
- Improve coordination and collaboration among the County, the cities, other governmental agencies and the affordable housing community.

CWSP Operational History

- > Began operating 20+ years ago at Armory site
- >20+ years operated by HomeFirst of Santa Clara County
- > Hamlin site as of Fall 2016
- > Shift from walk-in basis to referral basis in Fall 2015
- Former schedule of operations: November 28th March 31st

Current Operations Sunnyvale

- > 140 shelter beds
- > 100% referred
- Increased staffing and security during operations
- Clients may stay for full winter
- >Clients may store belongings at site

- >Staff onsite during day
- Community Outreach
- >Shuttle service & transportation assistance
- ➤ Singles and families
- Onsite services (medical care, workshops, children's activities)

Recommendations Regarding Year Round Operations

- Capacity will increase to 175 once capital project completed
 - **▶**100 interim housing beds
 - >75 shelter beds
- Daytime access for Case Management Uses
 - Requested by north county providers and clients
 - Supported by neighboring business community

- ► Length of Stay
- Increased case management and case conferencing
- Increased volunteer and food safety management



The Role of Shelters in the Crisis Response System

